



COURSE OVERVIEW EE0200

**Practical Troubleshooting of Electrical Equipments
& Control Circuits**

Course Title

Practical Troubleshooting of Electrical Equipments
& Control Circuits

Course Date/Venue

Session 1: January 11-15, 2026/Tamra Meeting
Room, Al Bandar Rotana Creek,
Dubai, UAE

Session 2: July 12-16, 2026/Crowne Meeting
Room, Crowne Plaza Al Khobar, Al
Khobar, KSA



Course Reference

EE0200



Course Duration/Credits

Five days/3.0 CEUs/30 PDHs

Course Description



This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the art simulators.



No matter how complete or expensive an electrical system is, the components of the system begin to deteriorate as soon as they are installed and failure of some component in the system will ultimately result. If deterioration is not checked, it can cause electrical failures and malfunctions. In addition, load changes or circuit alterations may be made without overall design coordination, which can result in improper selection of equipment, or settings of protective devices, or wrong trip units installed in the circuits. There are certain definite and logical methods and procedures in locating the source of trouble on electrical equipment. Experience indicates that in most cases where the exact trouble spot is not determined, it is because the troubleshooter has not applied his or her knowledge properly.



Blown fuses, overload contacts, open contacts, short circuits, burned out coils, and grounds are responsible for most electrical circuit failures. These problems should be relatively easy to find and correct. Many of the more “sophisticated” systems fail because of some minor adjustment problem that requires more information than has been furnished to all the repair people. Records indicate that this type of failure is infrequent.





The larger and more complicated system usually fails for the same reasons as the smaller and less complicated system: dirty contacts, open circuits, blown fuses, burned out coils, faulty grounds, broken limit arms, or some other mechanical aspect relating to the electrical operation.

This course covers the troubleshooting of all types of apparatus and equipment found in the electrical power systems serving industrial and commercial facilities, large institutional complexes and office buildings, and utility type substations and generating plants. The course provides practical information on the troubleshooting of electrical equipment and control circuits for the maintenance personnel who install and care for such equipment.

The course utilizes a state-of-the-art Electrical Troubleshooting Simulator, where participants will actually troubleshoot electrical faults. The software will allow participants to operate the circuit, take meter readings, remove wires, replace components and other troubleshooting activities. Participants will actually solve multiple faults on a highly realistic circuit simulation of an electric motor consisting of numerous relays, switches, lights, solenoids, limit switches, reversing starter with overloads, push buttons, step down transformer, and safety switch. Further, multimeters, clamp-on meters, ammeters, megohmmeters, proximity voltage meters, hand-held oscilloscopes and other meters will be thoroughly discussed as plant electrical troubleshooting tools. This course concentrates on both safety and efficiency to achieve the ultimate goal of savings through the reduction of lost production time.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply various troubleshooting methods and procedures related to accurate wiring of circuits and connections
- Discuss the different troubleshooting instruments and tools associated to electrical equipments such as voltmeter, series ohmmeter, megger, and etc
- Characterize several devices, symbols, and circuits in accordance to wires and terminal numbering
- Recognize the aspects of three-phase motor starters through magnetic overload relay and typical starting methods
- Employ various procedures for troubleshooting AC motors and starters in line with motor terminal identification and connection diagram
- Determine the process for troubleshooting direct current machines such as direct current generator, right hand rule, electric generators and motors
- Discuss the power electronic components through several troubleshooting variable speed drives
- Identify the methods of troubleshooting switches, circuit breakers, and switchboards according to overloads and fault protection
- Implement the different procedures for troubleshooting control circuits and become aware of the element of ladder logic circuits



Exclusive Smart Training Kit - H-STK®



Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.

Who Should Attend

This course provides various troubleshooting techniques of electrical equipments and control circuits for electrical power managers, engineers, superintendents, supervisors, foremen, technicians and those who are involved in the design, engineering, operation, maintenance and control of the electric power system or anyone interested in obtaining a working knowledge and skill on troubleshooting electrical equipment and control circuits.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Fee

US\$ 5,500 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.



Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations

Certificates are accredited by the following international accreditation organizations: -

-  British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

-  The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology’s courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant’s involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant’s CEU and PDH Transcript of Records upon request.





Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Herman Eksten, PE, PgDiP, is a Senior Electrical Engineer with over 30 years of extensive experience Oil, Gas, Petrochemical, Refinery & Power industries and Water & Utilities specializing in Electrical Safety, Certified HV Electrical Safety, Low Voltage Electrical Safety, Electrical Circuits: Series and Parallel Connection, Electrical Faults & Protective Devices, Renewable Energy Integration, Smart Grid & Renewable Integration, Renewable Energy Storage Systems, Renewable Energy Economics & Finance, Risk Control Methods, LOTO – Breakers Operation in Electricity Substation, LOTO Principles and Procedures, Arc Flash Risk Assessment, Safety in Power Electronic Equipment & Lasers, Circuit Breakers & Switchgears, Switchgear Assets Management, Circuit Breakers Control Circuits, Substation Maintenance Techniques, High Voltage Operation, Electrical Protection, Overhead Lines & Substation, Power Supply, High Voltage Substation, Electrical Protection Design, Earthing & Lightning Protection Design, Underground Equipment, Distribution Network Maintenance & Construction, Transformers Operation & Maintenance, Electric Power System, Power Plant Management, Substation Commissioning & Troubleshooting, Cable Splicing & Termination, Electrical Installation & Maintenance, Power Generation Operation & Control, Switchgear Life Assessment, Structured Cabling, Electric Power System, Power System Stability, Power System Planning & Economics, Power Flow Analysis, Combined Cycle Power Plant, UPS & Battery System, Variable Speed Drives, and HV Motors & Transformers. He is currently the Lead Electrical Engineer of SNC-LAVALIN wherein he is responsible for basic designs and successful implementation of electrical engineering to plant overhead lines and substations.

During his career life, Mr. Eksten held various positions such as the **Lead Electrical Engineer, Operations Manager, Project Engineer, Technical Specialist, Customer Executive, District Manager, Electrical Protection Specialist, High-Voltage Operator and Apprentice Electrician** for FOX Consulting, UHDE (ThyssenKrupp Engineering), TWP Projects/Consulting (EPMC-Mining), ISKHUS Power, Rural Maintenance (PTY) Energia de Mocambique Lda., Vigeo (PTY) Ltd and ESKOM.

Mr. Eksten is a **Registered Professional Engineering Technologist** and has a Postgraduate Diploma in Management Development Programme and a National Higher Diploma (NHD) in Electrical Power Engineering. Further, he is a **Certified Instructor/Trainer**, a Senior member of the South African Institute Electrical Engineers (**SAIEE**) and holds a Certificate of Registration Membership Scheme from the Engineering Council of South Africa (**ESCA**). He has further delivered numerous trainings, courses, seminars, workshops and conferences internationally.



Course Program

The following program is planned for this course. However, the course director(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	Troubleshooting Methods & Procedures Basic Principles in Using a Drawing and Meter in Troubleshooting Circuits • Checks for Circuit Continuity with Disconnected Supply • Checks for Circuit Continuity with Live Supply • Tests and Methods
0930 – 0945	Break
0945 – 1100	Troubleshooting Methods & Procedures (cont'd) Testing Devices • Circuits • Accurate Wiring of Circuits and Connections • Tests for Installation and Troubleshooting
1100 – 1230	Troubleshooting Instruments & Tools D'Arsonval Meter Movement • Voltmeter • Series Ohmmeter • Electrodynamometer • Megger • Clamp-On Ammeters
1230 – 1245	Break
1245 – 1420	Troubleshooting Instruments & Tools (cont'd) Infrared or Thermal Scanners • Phase Sequence Indicator • Rotation Tester • Proximity Voltage Meters • Hand-held Oscilloscopes
1420 - 1430	Recap
1430	Lunch & End of Day One

Day 2

0730 – 0930	Devices, Symbols & Circuits Devices and Symbols • Electrical Circuits • Reading and Understanding Electrical Drawings • Reading and Understanding Ladder Logic
0930 – 0945	Break
0945 – 1100	Devices, Symbols & Circuits (cont'd) Wires and Terminal Numbering • Manual Control • Semiautomatic Control • Automatic Control
1100 – 1230	Three-Phase Motor Starters Motor Starters • Reversing Control • Definition of Terms • Overload Protection
1230 – 1245	Break
1245 – 1420	Three-Phase Motor Starters (cont'd) Overload Relay • Magnetic Overload Relay • Reduced-Voltage Starters • Typical Starting Methods
1420 - 1430	Recap
1430	Lunch & End of Day Two

Day 3

0730 – 0930	Troubleshooting AC Motors & Starters Fundamentals of Three-Phase AC Motors • Fundamentals of Single-Phase AC Motors • DC Motors • Motor Enclosures • Motor Terminal Identification and Connection Diagram • Motor Rating and Insulation Types
0930 – 0945	Break



0945 – 1100	Troubleshooting AC Motors and Starters (cont'd) Operating a Motor for Forward and Reverse Operation • Motor Braking Methods • Motor Testing • Measurements Used for a Motor • Motor Failures and Methods to Extend its Life • Motor Control Trouble-Remedy Table • Motor Starter Check Chart
1100 – 1230	Troubleshooting Direct Current Machines Electric Generators and Motors • Direct Current Generator • Right-Hand Rule
1230 – 1245	Break
1245 – 1420	Troubleshooting Direct Current Machines (cont'd) Voltage Values: Faraday's Law • Direct Current Motor Principles • Machine Components and Symbols • Motor Types
1420 - 1430	Recap
1430	Lunch & End of Day Three

Day 4

0730 – 0930	Troubleshooting Variable Speed Drives The Need for VSDs • Basic VSD • Power Electronic Components • Electrical VSDs
0930 – 0945	Break
0945 – 1100	Troubleshooting Variable Speed Drives (cont'd) Power Electronic Rectifiers (AC/DC Converters) • Gate-Commutated Inverters (DC/AC Converters) • Overall Protection and Diagnostics • Installations and Commissioning
1100 – 1230	Troubleshooting Variable Speed Drives (cont'd) Power Supply Connections and Earthing Requirements • Precautions for Start/Stop Control of AC Drives • Control Wiring VSDs • Commissioning VSDs
1230 – 1245	Break
1245 – 1420	Troubleshooting Switches, Circuit Breakers & Switchboards Switches and Circuit Breakers • Overloads and Fault Protection
1420 - 1430	Recap
1430	Lunch & End of Day Four

Day 5

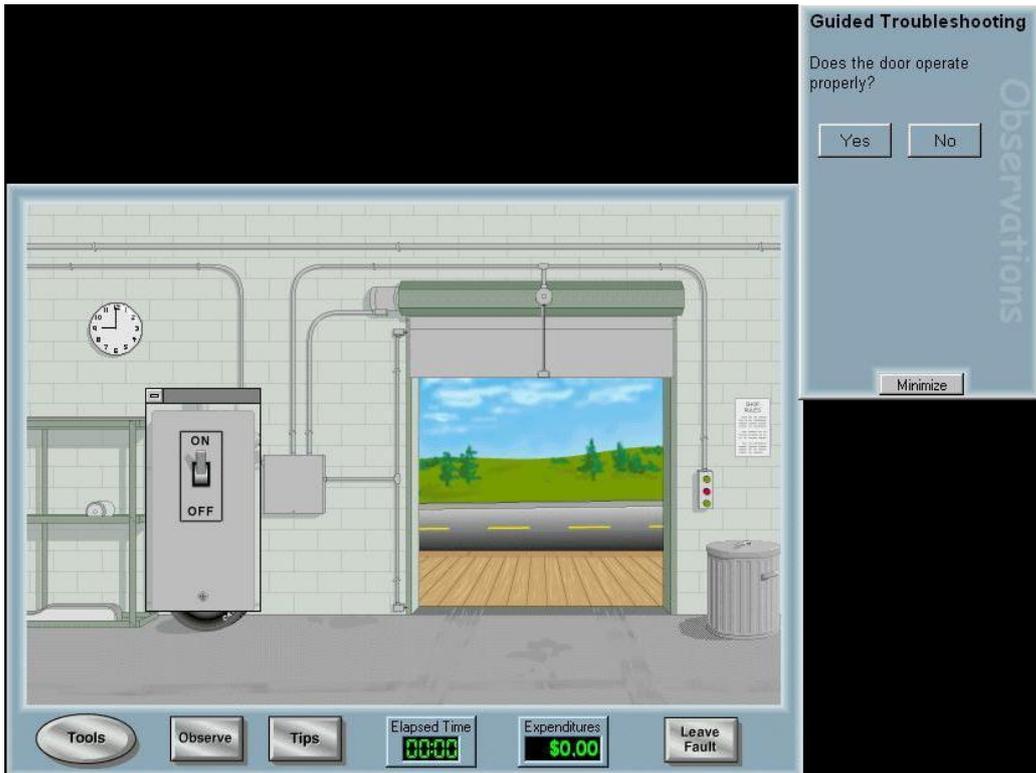
0730 – 0930	Troubleshooting Switches, Circuit Breakers & Switchboards (cont'd) Switchboards • Motor Control Center
0930 – 0945	Break
0945 – 1100	Troubleshooting Control Circuits Basic Control Circuits • Ladder Logic Circuits • Two-Wire Control • Three-Wire Control – Start/Stop • Jog/Inch Circuits
1100 – 1230	Troubleshooting Control Circuits (cont'd) Sequence Start and Stop • Automatic Sequence Starting • Reversing Circuit • Plug Stop and Anti-Plug Circuits • Two-Speed Motor Control
1230 – 1245	Break
1245 – 1345	Troubleshooting Control Circuits (cont'd) Overload Protection • Troubleshooting Examples • Troubleshooting Strategies • Ladder Logic Design Exercise
1345 - 1400	Course Conclusion
1400 – 1415	POST-TEST
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course



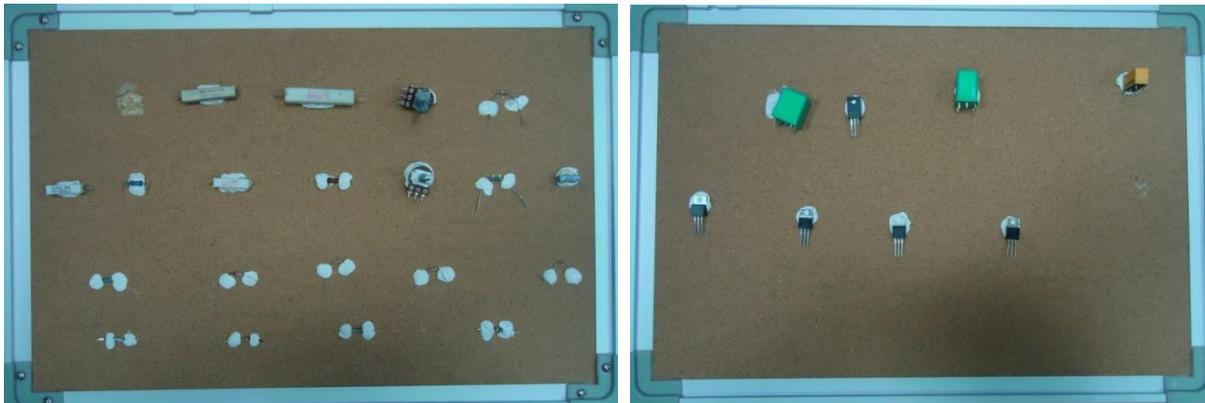
Simulators (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using our state-of-the-art “Simutech Troubleshooting Electrical Circuits V4.1” and “Haward Electric and Control Board” simulators”.

The image displays a simulation interface for an electrical control circuit. The top section shows a 3D perspective view of a control panel with components: a terminal block (TB1), a fuse (FU), three pushbuttons (PB1-PB3) with normally open (ON) and normally closed (OFF) contacts, a relay (R1), and two indicator lamps (L1, L2). The bottom section shows a schematic diagram titled "HOW THE CIRCUIT WORKS" with a text box explaining: "When a pushbutton is pressed the light and relay connected to this pushbutton become energized. This seals the relay in, closing normally open (N/O) contacts and opening normally closed (N/C) contacts. The seal in contact allows the coil and light to remain energized when the pushbutton is released." The interface includes a control panel on the right with buttons for "Tools", "Circuit Operation", "Observe", "Tips", "Leave Fault", "Main Menu", "Narrations" (On/Off), and "Exit".



Simutech Troubleshooting Electrical Circuits V4.1



Haward Electric and Control

Course Coordinator

Mari Nakintu, Tel: +971 2 30 91 714, Email: mari1@haward.org