



COURSE OVERVIEW PM0541

Certified Associate in Project Management (PMI-CAPM)

PMI Exam Preparation Training

Course Title

Certified Associate in Project Management (PMI-CAPM): *PMI Exam Preparation Training*

Course Date/Venue

November 09-13, 2026/Glasshouse Meeting Room, Grand Millennium Al Wahda Hotel, Abu Dhabi, UAE

Course Reference

PM0541

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs

Course Description



This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.



This course is designed to provide participants with a detailed and up-to-date overview of Certified Associate in Project Management (PMI-CAPM). It covers the difference between projects and operational work; the process groups, project management challenges, project performance domains, stakeholders and project manager role; the emotional intelligence, people skills, project organizational structures and team performance domain; and the development approach and life cycle performance domain including project activities that deliverables and milestones.



Further, the course will also discuss the predictive-plan based methodology, predictive life cycle, project charter and project team; the project management plan and project schedule; managing, monitoring and controlling a project work and closing the project; planning and managing procurement; engaging with stakeholders and managing project communications and risk; and the quality management including project controls, forecasting and integration.



During this interactive course, participants will learn the adaptive approach and team structure in adaptive projects; the requirements for the adaptive project environment including the typical steps of the adoptive projects and agile life cycles; the Agile Manifesto, Lean, Scrum, Kanban and extreme programming (XP); the feature-driven development, dynamic systems development, crystal methods and scaling adaptive frameworks; the uncertainty and business analysis frameworks; the business analyst role and the influence of project approaches on business analysis; and the business analysis planning, need analysis, elicitation, traceability, monitoring and solution evaluation.

The course is carefully developed to reflect the best practices that also match the training requirements of distinguished professional organizations such as the Project Management Institute (PMI) and FIDIC. The Professional Development Units/Hours (PDUs) or Continuing Education Units (CEUs) awarded to our participants are recognized by the Project Management Institute (PMI) and by the International Association for Continuing Education & Training (IACET-USA).

Course Objectives

Upon successful completion of this course, each participant will be able to:-

- Get prepared for the next CAPM exam and have enough knowledge and skills to pass such exam in order to get the Certified Associate in Project Management (CAPM) from the Project Management Institute (PMI)
- Discuss the difference between projects and operational work
- Explain process groups, project management challenges, project performance domains, stakeholders and project manager role
- Evaluate emotional intelligence, people skills, project organizational structures and team performance domain
- Describe development approach and life cycle performance domain including project activities that deliverables and milestones
- Apply predictive-plan based methodology, illustrate predictive life cycle, create a project charter and build a project team
- Develop a project management plan and project schedule as well as manage, monitor and control a project work and close the project
- Plan and manage procurement, engage with stakeholders and manage project communications and risk
- Carryout quality management including project controls, forecasting and integration
- Identify when to use the adaptive approach and develop team structure in adaptive projects
- Recognize the requirements for the adaptive project environment including the typical steps of the adoptive projects and agile life cycles
- Discuss Agile Manifesto, Lean, Scrum, Kanban, and extreme programming (XP)
- Apply feature-driven development, dynamic systems development, crystal methods and scaling adaptive frameworks
- Measure, track, and manage uncertainty and apply business analysis frameworks
- Discuss business analyst role and the influence of project approaches on business analysis
- Carryout business analysis planning, need analysis, elicitation, traceability, monitoring and solution evaluation



PMI Recognition of Haward Courses

The Project Management Institute (**PMI**) recognizes Haward’s Certificates and Continuing Education Units (CEUs).

The recognition and acceptance of our PDUs/CEUs fall under Categories E, F and G of PMI’s “Professional Education” section at the PMP Application. Hence, what the delegates simply need to do is to complete this section as part of the PMP Application and submit it to PMI upon the receipt of Haward’s certificates and ANSI/IACET’s CEUs. PMI will automatically accept the delegates with 30 Contract Honors as a fulfillment of the required Professional Education.

Haward Technology, being the first **Authorized Provider** of the International Association for Continuing Education & Training (**IACET-USA**) in the Middle East, is authorized to award ANSI/IACET **CEUs** that are automatically accepted and recognized by the Project Management Institute (**PMI**).

Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Who Should Attend

This course provides an overview of all significant aspects and considerations of project management for managers, specialists and engineers who have project management responsibilities but with limited training or experience in this area.

Exam Eligibility & Structure

Exam Candidates shall have the following minimum prerequisites:-

Educational Background	AND	Project Management Education
Secondary degree, such as a high school diploma, GED (general educational development), or global equivalent		At least 23 hours of project management education completed before the exam

Training Fee

US\$ 5,500 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Exam Fee

US\$ 400 per Delegate + **VAT**

Course Certificate(s)

- (1) PMI-CAPM certificates will be issued to participants who have successfully passed the PMI-CAPM examination.



- (2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course

* Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology *



Haward Technology Middle East
Continuing Professional Development (HTME-CPD)

CEU Official Transcript of Records

TOR Issuance Date: 14-Nov-24
HTME No.: 74881
Participant Name: Waleed Al Habeeb

Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
PM0541	Certified Associate in Project Management (CAPM)® PMT Exam Preparation Training	Nov 10-14, 2024	30	3.0

Total No. of CEU's Earned as of TOR Issuance Date
3.0

TRUE COPY

Jaryl Castillo
Jaryl Castillo
Academic Director

Haward Technology has been approved as an Accredited Provider by the International Association for Continuing Education and Training (IACET) with the ANSI/IACET 1-2018 Standard which is widely recognized as the standard of good practice internationally. As a result of that Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2018 Standard.

Haward Technology's courses meet the professional verification and continuing education requirements for participants seeking Continuing Education Units (CEUs) for their professional development. IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. This CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology is accredited by



PO. Box. 26076, Abu Dhabi, United Arab Emirates | Tel.: +971 2 2091 714 | Email: info@haward.org | Website: www.haward.org



Certificate Accreditations

Haward's certificates are accredited by the following international accreditation organizations:

-  British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

-  The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.





Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Dr. Chris Le Roux, PhD, M.Com, B.Com (Hons), PMP, Industrial Psychologist (HPCSA Reg.), PMI-ATP Instructor PMI-PMP, PMI-CAPM Instructor is a **Senior Management Consultant & Project Management Professional** with over **30 years** of combined engineering, managerial, consulting, counseling, and international training experience across Africa, the Middle East, the Gulf region, and Europe. His expertise lies extensively in the areas of **Project & Contracts Management Skills, Project & Construction Management, Project Planning, Scheduling, Cost Control, and Earned Value Management, Project Management (Predictive, Agile, and Hybrid), PMO setup and governance, Project Delivery & Governance Framework, Project Management Practices, Project Management Disciplines, Risk and Contract Management** (including contract development, tendering, dispute resolution, and claims), **Risk Identification**

Tools & Techniques, Project Life Cycle, Stakeholder Management and Communication, Performance Coaching and Difficult Conversations, Project Management Processes, Project Integration Management, Project Management Plan, Project Work Monitoring & Control, Project Scope Management, Project Time Management, Project Cost Management, Project Quality Management, Quality Assurance, Project Human Resource Management, Project Communications Management, Leadership Orientation Programme, Leadership & Team Development, Psychology of Leadership, Interpersonal Skills & Teamwork, Coaching & Mentoring, Innovation & Creativity, Leadership & Performance Management, Leadership Communication, Leadership Excellence for Senior Management, Supervisory, Leadership, Coaching & Mentoring, Leadership, Communications & Interpersonal Skills, Administrative Leadership Skills, Office Management & Administration Skills, Contract Management, Tender Development, Contract Standards & Laws, Dispute Resolution & Risk Identification, Myers-Briggs Type Indicator (MBTI), Organization Development Consultation, Advanced Debriefing of Emotional Trauma, Interpersonal Motivation, Model Based Interviewing, Coaching & Motivation, Creative Thinking & Problem-Solving Techniques, Emotional Intelligence and Resilience, Presentation Skills, Communication & Interpersonal Skills, Effective Communication & Influencing Skills, Effective Business Writing Skills, Writing Business Documents, Business Writing (Memo & Report Writing), Controlling Your Time & Managing Stress, Crisis Management and Decision-Making Under Pressure; and Customer Experience, Service Excellence, and Negotiation Skills, Strategic Human Resources Management, Change Management and Organizational Development, Human Capital and Talent Management (succession planning, performance management, competency frameworks, and behavioral assessment), Strategic Planning and Execution, Project Risk Analysis & Risk Management, Global Diverse & Virtual Teams Operation, Exceeding Customer Expectations, Corporate Governance Best Practice, Business Performance Management & Improvement, Building Environment of Trust & Commitment, Win-Win Negotiation Strategies, Quality Improvement & Resource Optimization, Neuro Linguistic Programming (NLP), Personal Resilience Developing, Effective Role Modelling & Development, Managing Dynamic Work Environments, Organizational Development, Career Management, Situation & Behaviour Analysis, Interpersonal Motivation Skills, Inventory Management and Financial Administration. Further, he has also led or supported Training Needs Analyses (TNA), large-scale capability development programs, and leadership pipelines for technical, operational, and graduate employees. He is also well-versed in Water Supply System Security, Vulnerability & Terrorism, Integrated Security Systems, Incident Threat Characterization & Analysis, Physical Security Systems, Security Crisis, Security Emergency Plan, Command & Control System, Preventive Actions and Situation Analysis.

During his career life, Dr. Le Roux has gained his academic and field experience through his various significant positions and dedication as the **Training & Development General Manager, Departmental Head (Electrical), Project Manager, Account Manager, Commercial Sales Manager, Manager, Sales Engineer, Project Specialist, Psychology Practitioner, Senior Consultant/Trainer, Business Consultant, Assistant Chief Education Specialist, ASI Coordinator, Part-time Lecturer/Trainer, PMP & Scrum Trainer, Assessor & Moderator, Team Leader, Departmental Head, Senior HR Consultant, Senior Lecturer / Academic Supervisor, Technical Instructor/Qualifying Technician, Apprentice Electrician: Signals, International Trainer, and Part-Time Electrician** from various companies and universities such as the South African Railway (SAR), Department of Education & Culture, **ESKOM**, Logistic Technologies (Pty. Ltd), Human Development: Consulting Psychologies (HDCCP) & IFS, Mincon, Eagle Support Africa, Sprout Consulting, UKZN, Grey Campus, Classis Seminars and CBM Training.

Dr. Le Roux has a **PhD in Leadership in Performance & Change**, a **Master's** degree in **Human Resource Management**, a **Bachelor's** degree (with Honours) in **Industrial Psychology**, a National Higher Diploma and a National Technical Diploma in **Qualified Electrical & Mechanical Engineering** from **Germiston College, South Africa**. Further, he is a **Certified Project Management Professional (PMP)**, a **PMI Authorized Training Partner (ATP) Instructor**, a **Certified Associate in Project Management (PMI-CAPM)**, a **Certified Scrum Master Trainer** by the VMEdu, a **Certified Instructor/Trainer** and a **Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management (ILM)**. Moreover, he is a **Registered Industrial Psychologist** by the Health Professions Council of South Africa (HPCSA), a **Registered Educator** by the South African Council for Educators (SACE) and a **Registered Facilitator, Assessor & Moderator** with Education, Training and Development Practices (ETDP) SETA. He has further delivered numerous trainings, courses, seminars, conferences and workshops globally.





Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1: Monday, 09th of November 2026

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	Lesson 1: Becoming a Certified Associate in Project Management (CAPM) Introduction to PMI • About the CAPM Exam
0930 – 0945	Break
0945 - 1145	Lesson 2: Projects & Project Management What is Project?
1145 – 1230	Lesson 2: Projects & Project Management (cont'd) What's the Difference Between Projects & Operational Work
1230 – 1245	Break
1245 – 1420	Lesson 2: Projects & Project Management (cont'd) What are Process Groups? • What Project Management Challenges will You Face?
1420 – 1430	Recap
1430	Lunch & End of Day One

Day 2: Tuesday, 10th of November 2026

0730 – 0930	Lesson 3: Organizing for Project Performance Project Performance Domains • Stakeholders • The Project Manager Role
0930 – 0945	Break
0945 - 1200	Lesson 3: Organizing for Project Performance (cont'd) Emotional Intelligence and People Skills • Project Organizational Structures • Team Performance Domain
1200 - 1230	Lesson 4: Development Approach & Life Cycle Performance Domain What is a Life Cycle? • Development Approach and Life Cycle Performance Domain
1230 - 1245	Break
1245- 1420	Lesson 4: Development Approach & Life Cycle Performance Domain (cont'd) Project Activities, Deliverables, and Milestones
1420 – 1430	Recap
1430	Lunch End of Day Two



Day 3: Wednesday, 11th of November 2026

0730 – 0930	Lesson 5: Planning, Project Work & Delivery: Predictive Methodologies When Should You Choose a Predictive, Plan-Based Methodology? • Process Groups of the Predictive, Plan-Based Approach • Tailoring a Predictive Life Cycle • Creating a Project Charter • Building the Project Team
0930 – 0945	Break
0945 - 1100	Lesson 5: Planning, Project Work & Delivery: Predictive Methodologies (cont'd) Developing a Project Management Plan • Developing a Project Schedule • Directing and Managing Project Work • Monitoring and Controlling Project Work • Closing the Project or Phase
1100 - 1230	Lesson 6: Project Work & Delivery Planning and Managing Procurement • Engaging Stakeholders • Managing Project Communications
1230- 1245	Break
1245 - 1420	Lesson 6: Project Work & Delivery (cont'd) Managing Risk • Quality Management • Project Controls and Forecasting • Project Integration
1420 – 1430	Recap
1430	Lunch & End of Day Three

Day 4: Thursday, 12th of November 2026

0730 – 0845	Lesson 7: Planning, Project Work & Delivery: Adaptive Methodologies When to Use the Adaptive Approach • Team Structure in Adaptive Projects • Requirements for the Adaptive Project Environment
0845 - 0930	Lesson 7: Planning, Project Work & Delivery: Adaptive Methodologies (cont'd) The Structure and Culture of Adaptive Teams • Typical Steps of Adaptive Projects • Agile Life Cycles
0930 – 0945	Break
0945 – 1230	Lesson 8: Overview of Adaptive Frameworks The Agile Manifesto • Lean • Scrum • Kanban • Extreme Programming (XP) • Feature-driven Development, Dynamic Systems Development Method, and Crystal Methods • Frameworks for Scaling Adaptive Frameworks
1230 – 1245	Break
1245 – 1420	Lesson 9: Measurement, Tracking, & Managing Uncertainty Detect and Resolve Problems • Measuring Performance • The Uncertainty Performance Domain
1420 – 1430	Recap
1430	Lunch & End of Day Four

Day 5: Friday, 13th of November 2026

0730 – 0930	Lesson 10: Business Analysis Frameworks The Importance of Business Analysis • Business Analyst Role • Requirements as the Focus of Business Analysis • Stakeholders and the Business Analyst
0930 – 0945	Break
0945 - 1045	Lesson 10: Business Analysis Frameworks (cont'd) Influence of Project Approaches on Business Analysis • Stakeholders and the Business Analyst • Influence of Project Approaches on Business Analysis



1045 - 1230	Lesson 11: Business Analysis Domains <i>Business Analysis Planning • Needs Analysis • Requirements Elicitation and Analysis • Traceability and Monitoring • Solution Evaluation</i>
1230 - 1245	<i>Break</i>
1245 - 1345	Lesson 12: Capstone Activity: Putting It All Together <i>Group Work</i>
1345 - 1400	Course Conclusion
1400 - 1415	POST-TEST
1415 - 1430	<i>Presentation of Course Certificates</i>
1430	<i>Lunch & End of Course</i>

MOCK Exam

Upon the completion of the course, participants have to sit for a MOCK Examination similar to the exam of the Certification Body through Haward’s Portal. Each participant will be given a username and password to log in Haward’s Portal for the MOCK Exam during the 60 days following the course completion. Each participant has only one trial for the MOCK exam within this 60-day examination window. Hence, you have to prepare yourself very well before starting your MOCK exam as this exam is a simulation to the one of the Certification Body.

Book(s)

As part of the course kit, the following e-book will be given to all participants:

	<p>Title: A Guide to the Project Management Body of Knowledge (PMBOK Guide)</p> <p>ISBN: 978-1628256642</p> <p>Author: Project Management Institute</p> <p>Publisher: Project Management Institute</p>
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Simulator (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the “Mindview Software” and “Raidlog Simulator”.

The screenshot displays the Mindview Software interface. At the top, a 'Map View' window shows a complex mind map with nodes for 'Assessment', 'Planning', 'Measurement', and 'Monitoring'. Below this, a 'Word' window shows a document titled 'PROBLEM SOLVING' with sections for 'Planning', 'Measurement', and 'Monitoring'. A red dashed arrow points from the mind map to the word document. The text 'Mind map' is written to the right of the map view, and 'Word' is written below the word document.

Mindview Software

The screenshot shows the RAIDlog Simulator interface. It features a 'FREE RAID Log Template + RAID Analysis' header and a menu bar. The main content consists of two tables:

RAID ANALYSIS					
	RISKS	ASSUMPTIONS	ISSUES	DEPENDENCIES	
Critical	1	0	1	1	3
High	0	0	0	1	1
Moderate	1	1	0	0	2
Low	0	0	1	0	1
Negligible	0	0	0	0	0
Total	2	1	2	2	

RAID LOG					
ID	Title	Description	Type	Classification	Comments
1	Example 1		Assumption	Moderate	
2	Example 2		Risk	Critical	
3	Example 3		Risk	Moderate	
4	Example 4		Issue	Low	
5	Example 5		Dependency	High	
6	Example 6		Dependency	Critical	
7	Example 7		Issue	Critical	
8					
9					
10					
11					

Raidlog Simulator

Course Coordinator

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