

<u>COURSE OVERVIEW RE0212</u> Excellence in Maintenance and Reliability Management (Certified)

Course Title

Excellence in Maintenance & Reliability Management (Certified)

Course Date/Venue

February 02-06, 2025/The Kooh I Noor Meeting Room, The H Hotel, Sheikh Zayed Road, Dubai, UAE

(30 PDHs)

Course Reference RE0212

<u>Course Duration/Credits</u> Five days/3.0 CEUs/30 PDHs

Course Description









This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.

Every year, industry in the United States alone is spending around one trillion dollars on plant and equipment maintenance. According to maintenance specialists, at least one third of this amount is wasted, and that's just the tip of the iceberg. Bad maintenance management is responsible for equipment failures, disrupted production schedules, delays in deliveries, and poor product quality. Why is industry wasting one out of every three dollars spent on maintenance? The answer is simple: Poor management and poor systems.

The problem of reliability allocation and optimization of Rotating Equipment has been widely investigated by world-class process companies during the last decade. Instead of concentrating exclusively on redundancy allocation as per the old fashion maintenance, the minimum required reliability for each component of the equipment are now estimated in order to achieve the equipment reliability goal with minimum cost.

Thereafter, the engineer can decide whether this minimum required component reliability will be achieved via fault avoidance or redundancy. This new philosophy allocates reliability to a component according to the cost of increasing its reliability.



RE0212 - Page 1 of 11





Continuous improvement of plant reliability by optimizing predictive maintenance for rotating equipment is one of the most important challenges plants face today. To know how to effectively prevent equipment failures, conduct a successful root cause failure analysis and improve condition monitoring for pumps, turbines and compressors are continuing challenges for engineers. Proper analysis and solving of chronic problems at the source saves time and money.

This course is designed to assist maintenance management personnel responsible for delivering maximum reliability and availability of equipment at the lowest possible cost. The course will present techniques designed to improve the effectiveness of maintenance management activities, to ensure that physical assets perform their required functions, operate reliably, and support corporate goals.

The course will explain the effective method of component condition monitoring for use as both a predictive maintenance and root cause analysis tool. It also details the major failure causes, the world-class proven root cause analysis procedure with exercises and case histories, installation, pre-commissioning planning, functional testing and commissioning, preventive maintenance strategies and more.

The course sessions will focus on the modern methods and techniques on the most critical aspects of maintenance management such as Organizing maintenance resource, Selecting the right maintenance work, analyzing failures, Setting and conducting a maintenance plan, planning spare parts, Estimating and controlling maintenance costs, Computerizing maintenance planning and measurement operations. The delegate will also be introduced to Reliability tools and the effect human reliability has on plant availability.

To maximize the benefits of the course, delegates should be prepared to actively participate in the Course and bring examples of standard work plans, a list of plant performance metrics, the work priority system in-place, and any other maintenance or reliability material they would like to review and discuss.

The course includes a comprehensive e-book entitled *"Machinery's Handbook Pocket Companion"*, published by Industrial Press, which will be given to the participants to help them appreciate the principles presented in the course.

Course Objectives

Upon the successful completion of this course, each participant will be able to: -

- Achieve excellence in maintenance and reliability management including rotating equipment reliability optimization and continuous improvement
- Recognize the aspects of maintenance excellence and identify the different equipment failure patterns and the reasons why equipment fails
- Perform machinery failures prevention and maintenance management
- Apply the concept of optimizing reliability particularly condition monitoring and predictive maintenance
- Employ the methods of preventive maintenance and condition monitoring as well as effective predictive maintenance including root cause analysis techniques



RE0212 - Page 2 of 11







- Implement the procedure of work selection, work planning and scheduling and specify the different proven turnaround practices in accordance with success factors and management practices
- Apply the various stewardship and performance metrics including performance work management, KPIs, maintenance effectiveness metrics and work force utilization metrics
- Perform site reliability assessment in order to identify targets for improvement and prepare site reliability optimization plan
- Discuss rotating reliability assurance and carryout machinery installation as per the guidelines
- Identify pipe stress and soft foot effects on component failures including the effects
 of misalignment on reliability, quality assurance and continuous improvement
- Apply the concept of Computerized Maintenance Management Systems (CMMS) with focus on SAP system and identify the CMMS components, benefits, implementation plan and more

Exclusive Smart Training Kit - H-STK[®]



Participants of this course will receive the exclusive "Haward Smart Training Kit" (**H-STK**[®]). The **H-STK**[®] consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.

Who Should Attend

This course covers systematic techniques and methodologies in the maintenance and reliability management towards reliability optimization and continuous improvement of rotating equipment for all maintenance & reliability management personnel such as managers, engineers, supervisors, section heads, planners and foremen.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, Stateof-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

30% Lectures20% Practical Workshops & Work Presentations30% Hands-on Practical Exercises & Case Studies20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.



RE0212 - Page 3 of 11





Course Certificate(s)

(1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Certificates are valid for 5 years.

Recertification is FOC for a Lifetime.

Sample of Certificates

The following are samples of the certificates that will be awarded to course participants:-







RE0212 - Page 4 of 11 RE0212-02-25|Rev.95|14 January 2025





(2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

H	Haward Technolo Continuing Professional Dev	ygy Middle East velopment (HTME-CPD)	CI	
TOR IssuanceDa HTME No. Participant Name	CEU OTTICIAL I FANS ite: 15-Nov-23 74851 b: Waleed Al Habeeb	<u>Cript of Recor</u>	as	
Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
RE0212	Excellence in Maintenance and Reliability Management (Certified)	November 11-15, 2023	30	3.0
Total No. of CE	U's Earned as of TOR Issuance Date		50	3.0
Total No. of CE	U's Earned as of TOR Issuance Date		TRUE COPY Juntu Jaryl Castillo cademic Director	3.0
Haward Technolog (IACET), 2201 Coo with the ANSI/AC Provider members Standard. Haward Technolog Education Units (0 IACET is an intern accepted uniform us	U's Earned as of TOR Issuance Date by has been approved as an Accredited Provider by perative Way, Suite 600, Herndon, VA 20171, USA. In obtainin ET 1-2018 Standard which is widely recognized as the s hip status, Haward Technology is authorized to offer IA py's courses meet the professional certification and or iEUs) in accordance with the rules & regulations of the In ational authority that evaluates programs according to stric if of measurement in qualified courses of continuing education.	The International Association for Co g this approval, Haward Technology tandard of good practice internationally CET CEUs for programs that qualify cettrational Association for Continuing t, research-based oriteria and guidelin	TRUE COPY Jaryl Castillo cademic Director	3.0
Total No. of CE Haward Technolog (IACET), 2201 Coo with the ANS/IAC Provider members Standard. Haward Technolog Education Units (C IACET is an intern accepted uniform ur	U's Earned as of TOR Issuance Date y has been approved as an Accredited Provider by perative Way, Suite 600, Hemdon, VA 20171, USA in obtainin ET 1-2018 Standard which is widely recognized as the s hip status, Haward Technology is authorized to offer IA py's courses meet the professional certification and co EUs) in accordance with the rules & regulations of the In tof measurement in qualified courses of continuing education. Haward Technology	It is accredited by	TRUE COPY Jaryl Castillo cademic Director	3.0

RE0212 - Page 5 of 11







Certificate Accreditations

Certificates are accredited by the following international accreditation organizations: -



British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.



The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.



RE0212 - Page 6 of 11





Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Karl Thanasis, PEng, MSc, MBA, BSc, is **Senior Mechanical & Maintenance Engineer** with over **45 years** of extensive industrial experience. His wide expertise includes **Piping & Pipeline**, Maintenance, Repair, **Shutdown**, **Turnaround & Outages**, **Maintenance & Reliability** Management, **Mechanical Maintenance** Planning, Scheduling & Work Control, Advanced Techniques in **Maintenance** Management, **Predictive & Preventive** Maintenance, **Maintenance & Operation Cost Reduction**

Techniques, Reliability Centered Maintenance (RCM), Machinery Failure Analysis, Rotating Equipment Reliability Optimization & Continuous Improvement, Material Cataloguing, Mechanical & Rotating Equipment Troubleshooting & Maintenance, Root Cause Analysis & Reliability Improvement, Condition Monitoring, Root Cause Failure Analysis (RCFA), Steam Generation, Steam Turbines, Power Generator Plants, Gas Turbines, Combined Cycle Plants, Boilers, Process Fired Heaters, Air Preheaters, Induced Draft Fans, All Heaters Piping Work, Refractory Casting, Heater Fabrication, Thermal & Fired Heater Design, Heat Exchangers, Heat Transfer, Coolers, Power Plant Performance, Efficiency & Optimization, Storage Tank Design & Fabrication, Thermal Power Plant Management, Boiler & Steam System Management, Pump Operation & Maintenance, Chiller & Chiller Plant Design & Installation, Pressure Vessel, Safety Relief Valve Sizing & Selection, Valve Disassembling & Repair, Pressure Relief Devices (PSV), Hydraulic & Pneumatic Maintenance, Advanced Valve Technology, Pressure Vessel Design & Fabrication, Pumps, Turbo-Generator, Turbine Shaft Alignment, Lubrication, Mechanical Seals, Packing, Blowers, Bearing Installation, Couplings, Clutches and Gears. Further, he is also versed in Wastewater Treatment Technology, Networking System, Water Network Design, Industrial Water Treatment in Refineries & Petrochemical Plants, Piping System, Water Movement, Water Filtering, Mud Pumping, Sludge Treatment and Drying, Aerobic Process of Water Treatment that includes Aeration. Sedimentation and Chlorination Tanks. His strong background also includes Design and Sizing of all Waste Water Treatment Plant Associated Equipment such as Sludge Pumps, Filters, Metering Pumps, Aerators and Sludge Decanters.

Mr. Thanasis has acquired his thorough and practical experience as the **Project Manager**, **Plant Manager**, **Area Manager** - **Equipment Construction**, **Construction Superintendent**, **Project Engineer** and **Design Engineer**. His duties covered **Plant Preliminary Design**, **Plant Operation**, **Write-up** of **Capital Proposal**, **Investment Approval**, **Bid Evaluation**, **Technical Contract Write-up**, **Construction** and **Subcontractor Follow up**, **Lab Analysis**, **Sludge Drying** and **Management** of **Sludge Odor** and **Removal**. He has worked in various companies worldwide in the **USA**, **Germany**, **England** and **Greece**.

Mr. Thanasis is a **Registered Professional Engineer** in the **USA** and **Greece** and has a **Master's** and **Bachelor's** degree in **Mechanical Engineering** with **Honours** from the **Purdue University** and **SIU** in **USA** respectively as well as an **MBA** from the **University of Phoenix** in **USA**. Further, he is a **Certified Internal Verifier/Trainer/Assessor** by the **Institute of Leadership & Management** (**ILM**) a **Certified Instructor/Trainer** and has delivered numerous trainings, courses, seminars, workshops and conferences worldwide



RE0212 - Page 7 of 11





Course Fee

US\$ 5,500 per Delegate + VAT. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day. In addition to the Course Manual, participants will receive an e-book "Machinery's Handbook Pocket Companion", published by Industrial Press.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1:	Sunday, 02 nd of February 2025
0730 - 0800	Registration & Coffee
0800 - 0815	Welcome & Introduction
0815 - 0830	PRE-TEST
0830 - 0930	Maintenance ExcellenceFramework for Maintenance ExcellenceOverall PhilosophyMaintenancePrinciplesWork EnvironmentEquipmentInformation SystemsElementsfor Effective MaintenanceEstablishing the Environment for ImprovementTypes of MaintenanceMaintenance Strategy DevelopmentProductiveMaintenanceDiscussion
0930 - 0945	Break
0945 - 1100	<i>Equipment Failure Patterns</i> <i>Types of Equipment Failures</i> • <i>Why Equipment Fails</i> • <i>Failure Analysis & Root</i> <i>Cause</i> • <i>Discussions</i>
1100 - 1230	<i>How to Prevent Machinery Failures</i> <i>Introduction</i> • <i>Component Function Awareness</i> – <i>What should it Do?'</i> • <i>Component Condition Monitoring</i> – <i>What is it Doing?'</i> • <i>Preventive (PM) and</i> <i>Predictive Maintenance (PDM)</i> • <i>Troubleshooting</i> • <i>Reliability, Everyone's</i> <i>Responsibility</i>
1230 - 1245	Break
1245 - 1420	Maintenance ManagementManaging Maintenance • Basic Principles • Maintenance Business Model•Business Elements • Maintenance Organization • Discussion • Business Plan •R&M Policy • Maintenance Plans • Discussions • Objectives • EquipmentPlans Development • Plan Options • Approaches • Discussion
1420 - 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day One







Day 2:	Monday, 03 rd of February 2025
	Optimizing CCM and PDM (Component Condition Monitoring and
0730 0930	Predictive Maintenance)
0750 - 0550	The Major Machinery Components • Component Condition Monitoring •
	Predictive Maintenance (PDM) Techniques
0930 - 0945	Break
	Preventive Maintenance & Condition Monitoring
0045 1100	Types of Condition Based Monitoring • Vibration Monitoring • Pump
0943 - 1100	Monitoring Frequency • Infrared Thermography • Physical Effects Monitoring
	• Lube Oil Analysis • Discussion
	Effective Predictive Maintenance (Including Root Cause Analysis
	Techniques)
	Introduction • Troubleshooting Procedure Overview • Initial Fact Finding •
1100 - 1230	Thorough Knowledge of Equipment, Component and System Functions
	Defining Abnormal Conditions • Listing All Possible Causes • Eliminating
	Causes Not Related to the Problem • State Root Causes of the Problem •
	Develop an Action Plan to Eliminate Root Cause
1230 - 1245	Break
	Root Cause Analysis Techniques (Improving Component Function
1245 1420	Knowledge Base)
1245 - 1420	Introduction • Component Function • Component Failure Causes •
	<i>Component Condition Monitoring</i> • <i>Examples of Knowledge Base Enhancement</i>
1420 - 1430	Recap
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Topics that were Discussed Today and Advise Them of the Topics to be Discussed
	Tomorrow
1430	Lunch & End of Day Two
_	

Day 3:	Tuesday, 4 th of February 2025
0730 - 0930	Work Selection Mission • Work Screening Procedure • Work Request Requirements •
	Prioritization Systems • Cost Benefit Analysis • Discussion
0930 - 0945	Break
0945 – 1100	Work Planning and SchedulingPlanning Objectives• Planning Effectiveness• Planning Metrics• Plannersand Staffing• Routine Maintenance Planning• Work Plan• Planning Tools•Scheduling& Considerations• Types of Schedules• Work Execution Packages• Maintenance Backlog• Discussion
1100 – 1230	Proven Turnaround PracticesSuccess Factors • T/A Concern Areas • Management Practices • Milestone Plan• Work Scope • Projects • Material Procurement • Process Operations • Pre-T/A Reviews • Discussions
1230 - 1245	Break
1245 – 1420	Stewardship and Performance Metrics & KPIsPerformance Indicator Characteristics • Business Results Indicators • ProcessUnit Run-Length Goals • Work Management KPIs • Maintenance EffectivenessMetrics • Equipment Specific Indicators • Work Force Utilization Metrics •Discussion
1420 - 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Three



aWs

RE0212 - Page 9 of 11 RE0212-02-25|Rev.95|14 January 2025





Day 4:	Wednesday, 05 th of February 2025
0730 - 0930	Site Reliability Assessment
	Site Reliability Audit Form • Reduction of Data • Identifying Targets for
	Improvement • Forms and Worksheets
0930 - 0945	Break
0945 - 1100	Preparing a Site Reliability Optimization Plan
	Introduction • Identifying Opportunities for Optimization • Determine the Root
	<i>Cause of Each Identified Opportunity</i> • <i>Establish Steps to Prevent Re-Occurrence</i>
	of Problems • Setting Up an Effective Multi Disciplined Site Reliability Initiative
	Obtain and Maintain Management Support How to Maintain Continuous
	Improvement of the Established Program
	Rotating Equipment Reliability Assurance
	Introduction • The Pre-FEED Phase • The Specification and ITB Phase • Pre-
1100 - 1230	Bid Activity and Degree of Audits • Bid Evaluations • Pre-Award Meeting •
	The Coordination Meeting • Design and Manufacturing Audits • Document
	<i>Review</i> • <i>Testing Phase</i>
1230 - 1245	Break
1245 - 1420	Machinery Installation Guidelines
	Introduction • Site Procedures • Foundations • Piping • Shaft Alignment
	• Couplings • Cleaning of Equipment and Associated Pipe • Final Inspection
	and Start-Up Checks • First Start, Run In and Initial Operation
1420 - 1430	Recap
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Topics that were Discussed Today and Advise Them of the Topics to be Discussed
	Tomorrow
1430	Lunch & End of Day Four

Day 5:	Thursday, 06 th of February 2025
0730 - 0930	Pipe Stress and Soft Foot Effects on Component Failure
	Introduction • How Pipe Stress and Soft Foot Can Cause Component Failure •
	The Root Causes of Excessive Pipe Stress and Soft Foot • Condition Monitoring
	Indications of Excessive Pipe Stress and Soft Foot • Confirming Excessive Pipe
	Stress and/or Foundation Forces (Soft Foot) • Correcting Excessive Pipe Stress
	and Foundation Forces on Equipment • Implementation of the Action Plan
0930 - 0945	Break
	The Effects of Misalignment on Reliability
0945 – 1100	Introduction • Why Misalignment Reduces Rotating Equipment Reliability •
	How Misalignment Effects Can Be Detected • Alignment Methods and Guidelines
	Quality Assurance & Continuous Improvement
1100 – 1215	<i>Objectives and Implementation</i> • <i>Data to be Screened</i> • <i>Bad Actors and RCFA</i> •
	Quality Audits • Discussion
1215 – 1230	Break
	Computerized Maintenance Management Systems (CMMS)
1230- 1300	Components • Benefits • Implementation Plan and Issues • SAP Maintenanace
	•Discussion: What System Installed? Are all the Features Used? How long did it
	take to Implement? Do you have a SAP System? Do you Know How to Use it?
	VVnat are the difficulties you Face with SAP?
1300 - 1315	
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Course Topics that were Coverea During the Course
1315 - 1415	
1415 - 1430	Presentation of Course Certificates
1430	Lunch & End of Course



RE0212 - Page 10 of 11 RE0212-02-25|Rev.95|14 January 2025





Simulator (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the state-of-the-art simulator "iLearnVibration".



Book(s)

As part of the course kit, the following e-book will be given to all participants:



Course Coordinator

Mari Nakintu, Tel: +971 2 30 91 714, Email: mari1@haward.org



RE0212 - Page 11 of 11

