COURSE OVERVIEW ME0375
Pump Selection, Installation, Operation, Performance, Control, Maintenance & Troubleshooting

Course Title
Pump Selection, Installation, Operation, Performance, Control, Maintenance & Troubleshooting

Course Date/Venue
Session 1: June 29-July 03, 2025/Business Meeting, Crowne Plaza Al Khobar, Al Khobar, KSA
Session 2: December 21-25, 2025/Boardroom 1, Elite Byblos Hotel Al Barsha, Sheikh Zayed Road, Dubai, UAE

Course Reference
ME0375

Course Duration/Credits
Five days/3.0 CEUs/30 PDHs

Course Description

This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.

The course is designed to provide an in-depth perspective of centrifugal pump technology in terms of selection, operation, performance, control, maintenance and repair. Topics covered include pump types and terminology, packing, mechanical seals and sealing systems, bearings, couplings and other vital components. In addition, various pump types will be examined as to how they perform in their respective operating systems and advantages/disadvantages of various pump types will be discussed. Centrifugal pump operation, troubleshooting and maintenance will be dealt with in depth.

The course will provide participants with a complete and up-to-date knowledge of pumps and their systems. Further, participants will learn more about selection, operation and maintenance strategies which will assist in increasing pump availability and reliability. Upon the completion of this course, participants will be able to troubleshoot all types of pump problems.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply proper techniques in selection, installation, operation, performance, control, maintenance and troubleshooting of various types of centrifugal pumps used in process industry
- Maintain and troubleshoot all types of pumps including the failure analysis and troubleshooting of packing and mechanical seals
- Properly maintain pump bearings and describe the importance of couplings and alignment
- Implement the maintenance and reliability programs to analyze and minimize pump costs and improve its reliability

Exclusive Smart Training Kit - H-STK®

*Participants of this course will receive the exclusive "Haward Smart Training Kit" (**H-STK®**). The **H-STK®** consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Who Should Attend

This course provides an overview of all significant aspects and considerations of centrifugal pumps for those who are involved in the selection, installation, operation, performance, control, maintenance and troubleshooting of pumps. This includes plant and maintenance engineers, process engineers, maintenance technical staff, production & operation staff and reliability specialists working in a wide variety of process plant environments such as petrochemical, plastics, fertilizers, power utilities, oil, gas and water utilities.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

30% Lectures
20% Practical Workshops & Work Presentations
30% Hands-on Practical Exercises & Case Studies
20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Fee

US$ 5,500 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations

Certificates are accredited by the following international accreditation organizations:-

- The International Accreditors for Continuing Education and Training (IACET - USA)

  Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

  Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

  Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

- British Accreditation Council (BAC)

  Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:

Mr. **Daniel Williams**, PE, BSc, is a **Senior Mechanical & Maintenance Engineer** with over **35 years** of reliability & maintenance experience. His expertise covers **Valve** Selection & Sizing, Pressure Relief Value (**PRV**) & Pressure Safety Valve (**PSV**) Design of Operation, **Valves & Safety Devices** Maintenance & Troubleshooting, **PRV & PSV** Inspection & Testing, Advanced Fluid Mechanics, **Valve** Actuation & Control System, Safety Protocols & Emergency Shut-off Systems, **Valve** Engineering Codes & Standards, **Centrifugal Pumps & Troubleshooting**, **Reciprocating & Centrifugal Compressors**, **Screw Compressor**, **Compressor** Control & Protection, **Gas & Steam Turbines**, **Turbine** Operations, **Gas Turbine** Technology, **Valves**, **Process Control Valves**, **Bearings & Lubrication**, **Heat Transfer**, **Machine Design**, **Fluid Mechanics**, **Heating & Cooling Systems**, **Heat Insulation Systems**, **Heat Exchanger & Cooling Towers**, **Maintenance Planning & Scheduling**, **Maintenance Planning Process**, **Maintenance Shutdown & Turnaround**, **Maintenance Audit** Best Practices, **Maintenance & Reliability** Management, **Reliability** Engineering, **Maintenance & Reliability** Best Practices, Reliability, Availability & Maintainability (**RAM**), **Root Cause** Analysis, **Maintenance** Process, **Gearboxes**, **CMMS** (**SAP**, **MAXIMO**, **ELLIPSE**), **Maintenance & Reliability Management**, **Machinery Root Cause Failure Analysis** (**RCFA**), **Lubrication Technology**, **Rotating**, **Auxiliary & Static Equipment** such as **Pump**, **Valve**, **Compressor**, **Pipe**, **Piping**, **Turbines**, **Bearings**, **Blower**, **Fan** and **Heat Exchanger**, Hydraulic Systems, Material **Cataloguing & Specifications**, **Vibration Analysis**, **Preventive Maintenance** and **Condition Based Monitoring**.

Mr. Williams worked with several international companies in **North America**, **South America**, **Europe**, **Australia** and **Asia**. He occupied significant positions such as a **Maintenance Manager**, **Product Manager**, **Senior Mechanical Projects Engineer**, **Mechanical Engineer**, **Maintenance Engineer**, **Maintenance Planning Superintendent**, **Maintenance & Reliability Superintendent**, **Senior Maintenance Planner**, **Maintenance Planner**, **Materials Specialist**, **Maintenance Improvement Process Co-Coordinator**, **Mechanic Operator** and **Instructor/Trainer**.

Mr. Williams has a **Bachelor's** degree in **Mechanical Engineering** from the **University of Arizona**, **USA**. Further, he is a **Certified Instructor/Trainer**, a **Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management** (**ILM**) and has delivered various trainings, workshops, seminars, courses and conferences internationally.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	*Registration & Coffee*
0800 – 0815	*Welcome & Introduction*
0815 – 0830	***PRE-TEST***
0830 – 0930	***Pump Types & Terminology*** *Pumps • Pump Terminology • Nomenclature and Definitions • Pump Types*
0930 – 0945	*Break*
0945 – 1100	***Centrifugal Pumps*** *Centrifugal Pump Theory • Operating Characteristics • Centrifugal Pump Operation • Cavitations and NPSH • Elements of Minimum Continuous Safe Flow (MCSF) • How to Calculate MCSF • Types of Centrifugal Pumps*
1100 – 1200	***Centrifugal Pump Specification & Selection*** *Selecting a Pump Vendor • Industry Standards • API vs. ANSI Standards • Driver Size Selection*
1200 – 1215	*Break*
1215 – 1420	***Centrifugal Pump Specification & Selection (cont'd)*** *Variable Speed Drive Selection • Pump Design Audit/Review*
1420 – 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day One*

Day 2

0730 – 0930	***Centrifugal Pump Maintenance & Repair*** *Parts of Centrifugal Pumps • Bearing Basics • Balancing Criteria • Installation and Startup*
0930 – 0945	*Break*
0945 – 1100	***Centrifugal Pump Maintenance & Repair (cont'd)*** *Troubleshooting Centrifugal Pumps • Inspecting Centrifugal Pump Components for Wear • Centrifugal Pump Overhaul • Case Studies*
1100 – 1200	***Positive Displacement Pumps*** *Reciprocating Pumps • NPSH Requirement for Reciprocating Pumps • Rotary Pump Theory and Operation • PD Pumps in the Operating System • How to Select Progressing Cavity Pumps*
1200 – 1215	*Break*
1215 – 1420	***Special Purpose PD Pumps*** *Fluid Metering System Design and Options • PD Metering Pumps, Plunger Pumps, Diaphragm Pumps, Rotary Metering Pumps • Controlling Pulsation and Surge*
1420 - 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day Two*

Day 3

0730 – 0930	***Selection of PD Pumps*** *Selecting Reciprocating (Power) Pumps • Selecting Rotary Gear Pumps • Selecting Screw Pumps • Handling Abrasives and Corrosives with PD Pumps*
0930 – 0945	*Break*
0945 – 1100	***Positive Displacement Pump Operation, Maintenance & Repair*** *Operation • Reciprocating (Power) Pump Liquid End Maintenance • Reciprocating Pump Valve Repair*
1100 – 1200	***Positive Displacement Pump Operation, Maintenance & Repair (cont'd)*** *Power End Maintenance • Stuffing Box Design and Upgrading • Case Studies*
1200 – 1215	*Break*
1215 – 1420	***Packing & Mechanical Seals*** *Compression Packing • Molded (Automatic) Packing • Basic Principles of Mechanical Seals • Face Materials • Secondary Seal Materials • Single Mechanical Seals • Single Mechanical Seal Flushing Plans*
1420 – 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day Three*

Day 4

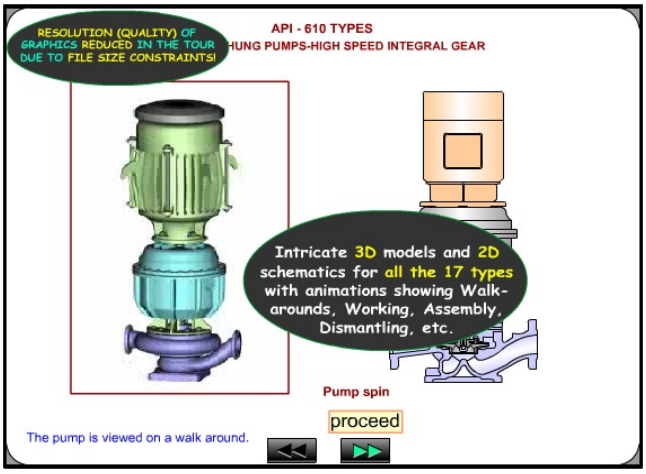
0730 – 0930	***Mechanical Seal Systems*** *Dual Sealing Systems and Flushing Plans • API 682 Reference Guide • Gas Barrier Seal Technology • Tough Applications: Slurries, Pulp and Paper, Abrasives, Crystallizing Fluids, High Temperature Fluids, Autoclaves, Mixers and Reactors • Mechanical Seal Selection Strategies*
0930 – 0945	*Break*
0945 – 1100	***Mechanical Seal Failure Analysis & Troubleshooting*** *Failure Analysis • Mechanical Seal Troubleshooting • Determining Leakage Rates • Ascertaining Seal Stability • Troubleshooting Hydraulic Instability*
1100 – 1200	***Mechanical Seal Maintenance & Repair*** *Bellows Seal Repair • Cartridge Seal Installation and Management • Seal Face Care • Seal Consolidation and Standardization Programs*
1200 – 1215	*Break*
1215 – 1420	***Bearing Care & Maintenance*** *Basic Concepts of Bearings • Bearing Classifications • Bearing Care and Maintenance • Lubrication Management*
1420 – 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day Four*

Day 5

0730 – 0930	***Couplings & Alignment*** *Purpose of Couplings • Types of Couplings • Alignment Methods • Foundation and Grouting Guidelines • Inlet Piping Configuration and Piping Installation Guidelines*
0930 – 0945	*Break*
0945 – 1100	***Pump Maintenance & Reliability*** *A Systems Approach to Pump Reliability • Predictive/Preventive*
1100 – 1200	***Pump Maintenance & Reliability (cont'd)*** *Addressing Pump Vibrations - Mechanical & Hydraulic • Fifty Upgrading Opportunities for Centrifugal Pumps*
1200 – 1215	*Break*
1215 – 1345	***Reliability Programs*** *Building Availability Data • Availability and Reliability Goals • How to Analyze Pump Costs • How to Initiate a Pump Reliability Improvement Program*
1345 – 1400	***Course Conclusion*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course*
1400 – 1415	***POST-TEST***
1415 – 1430	*Presentation of Course Certificates*
1430	*Lunch & End of Course*

Simulator (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using our state-of-the-art simulator "Centrifugal Pumps and Troubleshooting Guide 3.0".



Centrifugal Pumps and Troubleshooting Guide 3.0

Course Coordinator

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