



COURSE OVERVIEW TM0034

Leadership: Great Leaders, Great Teams, Great Results

Course Title

Leadership: Great Leaders, Great Teams, Great Results

Course Reference

TM0034

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs

Course Date/Venue



Session(s)	Date	Venue
1	July 28-31, 2025	TBA Meeting Room, Grand Hyatt Athens, Athens, Greece
2	September 15-19, 2025	TBA Meeting Room, JW Marriott Hotel Madrid, Madrid, Spain
3	November 24-28, 2025	Hampstead Meeting Room, London Marriott Hotel Regents Park, London, UK
4	January 11-15, 2026	Tamra Meeting Room, Al Bandar Rotana Creek, Dubai, UAE

Course Description



This practical and highly-interactive course includes real-life case studies and exercises where participants will be engaged in a series of interactive small groups and class workshops.



This course is designed to provide participants with a detailed and up-to-date overview of Leadership: Great Leaders, Great Teams, Great Results. It covers the nature of leadership including great leaders, great teams, great results, five waves of leadership and the leader as a person of character; four imperatives of great leaders and the paradoxes of leadership; and the seven habits of highly effective people and the eighth habit: from effectiveness to greatness.



During the interactive course, participants will learn the skillset of leadership and discuss the culture of trust, discipline, accountability, performance, collaboration and innovation; the toolset of leadership such as think win-win, seek first to understand, then to be understood, synergize and sharpen the saw; the heart set of leadership including the speed of trust, the leader as a unifier and servant and discuss leadership legacy.

Course Objectives

Upon the successful completion of this course, each participant will be able to: -

- Apply and gain an in-depth knowledge on leadership: great leaders, great teams, great results
- Describe the nature of leadership including great leaders, great teams, great results, five waves of leadership and the leader as a person of character
- Recognize the four imperatives of great leaders and the paradoxes of leadership
- Discuss the seven habits of highly effective people and the eighth habit: from effectiveness to greatness
- Carryout the skillset of leadership and discuss the culture of trust, discipline, accountability, performance, collaboration and innovation
- Apply the toolset of leadership such as think win-win, seek first to understand, then to be understood, synergize and sharpen the saw
- Recognize the heart set of leadership including the speed of trust, the leader as a unifier and servant and discuss leadership legacy

Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Who Should Attend

This course provides an overview of all significant aspects and considerations of leadership: great leaders, great teams, great results for managers, supervisors, team leaders, business owners, entrepreneurs, executives, project managers, human resource professionals, non-profit leaders and government officials.

Course Fee

Greece	US\$ 8,800 per Delegate + VAT . This rate includes Participants Pack (Folder, Manual, Hand-outs, etc.), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Madrid	US\$ 8,800 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
London	US\$ 8,800 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day
Dubai	US\$ 5,500 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations

Haward's Certificates are accredited by the following international accreditation organizations:

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British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.



Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Drag Zic is an **International Expert** in **Quality, Contracts & Project Management** with over **30 years** of extensive experience. His expertise mainly covers **Quality Management, Quality Control, Quality Assurance, Project & Contract Management; Planning, Scheduling, Budgeting & Cost Control; Document Management, Record Management, Leadership & Business, Performance Management, Customer Service Management, Quality Management, Risk Management, Data Management Systems, R&D and Research Management, Analytical & Chemical Laboratory Management, Statistical Analysis of Laboratory Data, Statistical Method Validation & Laboratory Auditing, Sample Development & Preparation in Analytical Laboratory, Data Analysis Techniques, Laboratory Quality Management (ISO 17025), Applied Research & Technology, Basic Geology, Quality Assurance Assessment, Quantified Risk Assessment (QRA).**

Further, he is also well-versed in **Seismic Monitoring Systems, Seismological Software (4di, Xmts, OptiNet and ErrMap), Data Analysis, Rock Mass Stability Analysis, Seismic Budget Planning & Productivity Improvement Analysis, HazMap, ISO Standards** as well as **Balance Scorecard**. He is currently the **Director and Principal Consultant** of **DRAM** wherein he is responsible in formulating and executing the plans for applied research and technology transfer.

During Mr. Zic's career life, he had occupied several significant positions as the **Project Manager, Contract Manager, Programme Manager, Safety & Engineering Manager, Rock Engineering Manager, Laboratory Manager** and **Mine Seismologist** with different international companies.

Mr. Zic is a **Professional Natural Scientist** and holds a **Bachelor** degree in **Geophysics** and a **Diploma** in **Management Development Programme**. He is an active member of various professional engineering bodies internationally like the **European Geosciences Union (EGU)**, the **Canadian Institute of Mining (CIM)**, the **European Association of Geoscientists and Engineers (EAGE)** and the **International Society for Rock Mechanics (ISRM)**.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.



Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	The Nature of Leadership Great Leaders, Great Teams, Great Results
0930 – 0945	Break
0945 – 1030	The Nature of Leadership (cont'd) The Five Waves of Leadership
1030 – 1230	The Nature of Leadership (cont'd) The Leader as a Person of Character
1230 – 1245	Break
1245 – 1420	The Nature of Leadership (cont'd) The Leader as a Person of Character (cont'd)
1420 – 1430	Recap
1430	Lunch & End of Day One

Day 2

0730 – 0930	The Mindset of Leadership The Four Imperatives of Great Leaders
0930 – 0945	Break
0945 – 1100	The Mindset of Leadership (cont'd) The Paradoxes of Leadership
1100 – 1230	The Mindset of Leadership (cont'd) The Seven Habits of Highly Effective People
1230 – 1245	Break
1245 – 1420	The Mindset of Leadership (cont'd) The Eighth Habit: From Effectiveness to Greatness
1420 – 1430	Recap
1430	Lunch & End of Day Two

Day 3

0730 – 0930	The Skillset of Leadership Create a Culture of Trust • Create a Culture of Discipline
0930 – 0945	Break
0945 – 1100	The Skillset of Leadership (cont'd) Create a Culture of Accountability • Create a Culture of Performance
1100 – 1230	The Skillset of Leadership (cont'd) Create a Culture of Collaboration
1230 – 1245	Break
1245 – 1420	The Skillset of Leadership (cont'd) Create a Culture of Innovation
1420 – 1430	Recap
1430	Lunch & End of Day Three



Day 4

0730 – 0930	The Toolset of Leadership <i>Think Win-Win: The Mindset of Interdependence</i>
0930 – 0945	Break
0945 – 1100	The Toolset of Leadership (cont'd) <i>Seek First to Understand, Then to Be Understood: The Skill of Empathy</i>
1100 – 1230	The Toolset of Leadership (cont'd) <i>Synergize: The Habit of Creative Cooperation</i>
1230 – 1245	Break
1245 – 1420	The Toolset of Leadership (cont'd) <i>Sharpen the Saw: The Habit of Renewal</i>
1420 – 1430	Recap
1430	Lunch & End of Day Four

Day 5

0730 – 0930	The Heartset of Leadership <i>The Speed of Trust: The One Thing that Changes Everything</i>
0930 – 0945	Break
0945 – 1100	The Heartset of Leadership (cont'd) <i>The Leader as a Unifier</i>
1100 – 1230	The Heartset of Leadership (cont'd) <i>The Leader as a Servant</i>
1230 – 1245	Break
1245 – 1345	The Heartset of Leadership (cont'd) <i>Creating Your Leadership Legacy</i>
1345 – 1400	Course Conclusion
1400 – 1415	POST-TEST
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course



Practical Sessions

This practical and highly-interactive course includes real-life case studies and exercises:-



Course Coordinator

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