

**COURSE OVERVIEW ME0615**  
**Operation, Maintenance & Troubleshooting of**  
**Pumps & Compressors**

**Course Title**

Operation, Maintenance & Troubleshooting of Pumps & Compressors

**Course Reference**

ME0615

**Course Duration/Credits**

Five days/3.0 CEUs/30 PDHs



**Course Date/Venue**

Session(s)	Course Date	Venue
1	April 06-10, 2025	Oryx Meeting Room, Double Tree by Hilton Al Saad, Doha, Qatar
2	May 05-09, 2025	Ajman Meeting Room, Grand Millennium Al Wahda Hotel, Abu Dhabi, UAE
3	August 24-28, 2025	Oryx Meeting Room, Double Tree by Hilton Al Saad, Doha, Qatar
4	November 16-20, 2025	Al Khobar Meeting Room, Hilton Garden Inn, Al Khobar, KSA

**Course Description**



***This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.***



Pumps and compressors are used extensively in the process industries. There are many types with widely varying configurations and applications. They represent a significant part of the capital and operating costs of most plants, and optimizing their selection, operation and maintenance are therefore, of major economic importance.



The course deals with efficiencies, operating characteristics, reliability, maintenance and troubleshooting implications of pumps and compressors.

The course will cover the operating principles of pumps and compressors, specifications, thermodynamics, effects of efficiency on operating costs, energy usage, and effect on plant costs, materials of construction, selection, troubleshooting and maintenance.

The course will also cover plant run-length extension surveys, organizing for successful turnarounds and on-going reliability improvement, and preventive vs. predictive maintenance strategy decisions.

The course will provide the participant with a basic as well as advanced pump and compressor technology knowledge, inventory required to successfully select, apply, operate, troubleshoot and maintain pumps and compressors.

At the end of this course, participants will have gained a thorough understanding of the various types of pumps and compressors available to most industrial users, including sizing and application criteria, maintainability, reliability, vulnerability and troubleshooting issues. Participants will learn simple techniques and short-cut methods of machinery sizing and selection. This replaces tedious hand or other methods of calculation and will serve as a fast way to arrive at sensitivity or influence of parameter changes on equipment performance.

### **Course Objectives**

Upon the successful completion of this course, each participant will be able to: -

- Apply systematic techniques in the operation, maintenance and troubleshooting of pumps and compressors
- Discuss the concepts of pump types and terminology and introduce the theory and operating characteristics of centrifugal pumps
- Identify the common types of compressors and the ranges of application and limitation and have an overview of centrifugal compressors including its type and function
- Recognize the principles of equipment failure patterns including its type and review the common factors of why equipment fails
- Differentiate between the different aspects of machinery corrosion and to make the correct selection of material for a given application
- Determine the basic approaches to machinery troubleshooting and troubleshoot most possible faults and failures of pumps and compressors and discover the various approaches to be considered in applying corrective actions
- Employ the principles of dry gas, packing and mechanical seals and recognize their components and functions
- Develop a good background on seal support systems including its selection strategies and other applications and explain the features of dry gas seal for centrifugal gas compressor
- Analyze and troubleshoot mechanical seal failure and identify the various maintenance & repair methods used
- Discuss the basic concept of bearing care & maintenance, bearing classification and lubrication management
- Identify the various types of couplings and recognize their purpose & function and list-down the different alignment methods used
- Recognize and implement the various preventive and predictive maintenance techniques and strategies used for pumps & compressors

### **Exclusive Smart Training Kit - H-STK®**



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

**Who Should Attend**


This course provides an overview of all significant aspects and considerations of pumps and compressors for those who are involved in the operation, maintenance and troubleshooting of such equipment. This includes rotating equipment and machinery engineers, plant and maintenance engineers and other technical staff involved in turbomachinery management, operation and maintenance. Further, it is suitable for operations, process and process unit contact, mechanical and project engineers.

**Course Certificate(s)**

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

**Certificate Accreditations**

Certificates are accredited by the following international accreditation organizations: -

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology’s courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant’s involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant’s CEU and PDH Transcript of Records upon request.

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British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

**Course Instructor(s)**

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



**Mr. Andrew Ladwig** is a **Senior Process & Mechanical Engineer** with over **25 years** of extensive experience within the **Oil & Gas, Refinery, Petrochemical & Power** industries. His expertise widely covers in the areas of **Ammonia Manufacturing & Process Troubleshooting, Distillation Towers, Crude Oil Distillation, Fundamentals of Distillation for Engineers, Distillation Operation and Troubleshooting, Advanced Distillation Troubleshooting, Distillation Technology, Vacuum Distillation, Ammonia Storage & Loading Systems, Ammonia Plant Operation, Troubleshooting & Optimization, Ammonia Recovery, Ammonia Plant Safety, Hazard of Ammonia Handling, Storage & Shipping, Operational Excellence in Ammonia Plants, Fertilizer Storage**

**Management (Ammonia & Urea), Fertilizer Manufacturing Process Technology, Sulphur Recovery, Phenol Recovery & Extraction, Wax Sweating & Blending, Petrochemical & Fertilizer Plants, Nitrogen Fertilizer Production, Petroleum Industry Process Engineering, Refining Process & Petroleum Products, Refinery Planning & Economics, Safe Refinery Operations, Hydrotreating & Hydro-processing, Separators in Oil & Gas Industry, Gas Testing & Energy Isolations, Gas Liquor Separation, Industrial Liquid Mixing, Wax Bleachers, Extractors, Fractionation, Operation & Control of Distillation, Process of Crude ATM & Vacuum Distillation Unit, Water Purification, Water Transport & Distribution, Steam & Electricity, Flame Arrestors, Coal Processing, Environmental Emission Control, R&D of Wax Blending, Wax Molding/Slabbing, Industrial Drying, Principles, Selection & Design, Process Safety Design, Certified Process Plant Operations, Control & Troubleshooting, Operator Responsibilities, Storage Tanks Operations & Measurements, Tank Design, Construction, Inspection & Maintenance, Atmospheric Tanks, Process Plant Troubleshooting & Engineering Problem Solving, Process Plant Performance, Efficiency & Optimization, Continuous Improvement & Benchmarking, Process Troubleshooting Techniques, Oil & Gas Operation/Introduction to Surface Facilities, Pressure Vessel Operation, Plant & Equipment Integrity, Process Equipment Performance & Troubleshooting, Plant Startup & Shutdown, Startup & Shutdown the Plant While Handling Abnormal Conditions, Flare & Relief System, Process Gas Plant Start-up, Commissioning & Problem Solving, Process Liquid and Process Handling & Measuring Equipment. Further, he is also well-versed in Compressors & Turbines Operation, Maintenance & Troubleshooting, Heat Exchanger Overhaul & Testing Techniques, Balancing of Rotating Machinery (BRM), Pipe Stress Analysis, Valves & Actuators Technology, Inspect & Maintain Safeguarding Vent & Relief System, Certified Inspectors for Vehicle & Equipment, Optimizing Equipment Maintenance & Replacement Decisions, Certified Maintenance Planner (CMP), Certified Planning and Scheduling Professional (AACE-PSP), Material Cataloguing, Specifications, Handling & Storage, Steam Trap Design, Operation, Maintenance & Troubleshooting, Steam Trapping & Control, Column, Pump Technology, Pump Selection & Installation, Centrifugal Pumps Troubleshooting, Pumps Design, Selection & Operation, Pump & Exchangers, Troubleshooting & Design, Rotating Equipment Operation & Troubleshooting, Control & ESD System, Detailed Engineering Drawings, Codes & Standards, Budget Preparation, Allocation & Cost Control, Root Cause Analysis (RCA), Production Optimization, Permit to Work (PTW), Project Engineering, Data Analysis, Process Hazard Analysis (PHA), HAZOP Study, Sampling & Analysis, Training Analysis, Job Analysis Techniques, Storage & Handling of Toxic Chemicals & Hazardous Materials, Hazardous Material Classification & Storage/Disposal, Dangerous Goods, Environmental Management System (EMS), Supply Chain, Purchasing, Procurement, Logistics Management & Transport & Warehousing & Inventory, Risk Monitoring Authorized Gas Tester (AGT), Confined Space Entry (CSE), Personal Protective Equipment (PPE), Fire & Gas, First Aid and Occupational Health & Safety.**

During his career life, Mr. Ladwig has gained his practical experience through his various significant positions and dedication as the **Mechanical Engineer, Project Engineer, Reliability & Maintenance Engineer, Maintenance Support Engineer, Process Engineer, HSE Supervisor, Warehouse Manager, Quality Manager, Business Analyst, Senior Process Controller, Process Controller, Safety Officer, Mechanical Technician, Senior Lecturer and Senior Consultant/Trainer** for various companies such as the Sasol Ltd., Sasol Wax, Sasol Synfuels, just to name a few.

Mr. Ladwig has a **Bachelor's** degree in **Chemical Engineering** and a **Diploma in Mechanical Engineering**. Further, he is a **Certified Instructor/Trainer, a Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management (ILM)** and has delivered various trainings, workshops, seminars, courses and conferences internationally

### Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours: -

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

### Course Fee

Doha	<b>US\$ 6,000</b> per Delegate + <b>VAT</b> . This rate includes H-STK® (Howard Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Abu Dhabi	<b>US\$ 5,500</b> per Delegate + <b>VAT</b> . This rate includes H-STK® (Howard Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Al Khobar	<b>US\$ 5,500</b> per Delegate + <b>VAT</b> . This rate includes H-STK® (Howard Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

### Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

#### **Day 1**

0730 – 0800	<i>Registration &amp; Coffee</i>
0800 – 0815	<i>Welcome &amp; Introduction</i>
0815 – 0830	<b>PRE-TEST</b>
0830 – 0930	<b>Introduction</b> <i>Overview of Rotating Equipment • Understanding How Equipment Works</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<b>Pump Types and Terminology</b> <i>Pump Basics • Pump Terminology • Nomenclature &amp; Definitions</i>
1100 – 1215	<b>Centrifugal Pumps Overview</b> <i>Centrifugal Pump Theory • Operating Characteristics • Centrifugal • Pump Operation • Cavitation &amp; NPSH</i>
1215 – 1230	<i>Break</i>
1230 – 1330	<b>Centrifugal Pumps Overview (cont'd)</b> <i>Minimum Continuous Safe Flow (MCSF) • Types of Centrifugal Pumps • Troubleshooting &amp; Preventive Maintenance for Pumps</i>
1330 – 1420	<b>Compressor Types and Terminology</b> <i>Centrifugal • Axial • Reciprocating • Helical Screw • Ranges of Application &amp; Limitations</i>
1420 – 1430	<b>Recap</b> <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today &amp; Advise Them of the Topics to be Discussed Tomorrow</i>
1430	<i>Lunch &amp; End of Day One</i>



**Day 2**

0730 – 0930	<b>Centrifugal Compressors Overview</b> Rotors • Balancing • Rotor Dynamics • Impellers • Casings • Troubleshooting & Preventive Maintenance for Compressors • Bearings • Seals: Labyrinths, Oil Seals & Self-Acting Gas Seals • Couplings • Controls
0930 – 0945	Break
0945 – 1100	<b>Equipment Failure Patterns</b> Materials Selection • Types of Corrosion • Bath-Tub Curve • Actual Equipment Failure Patterns • Actions to Minimize Failure Effect
1100 – 1215	<b>Basic Approaches to Machinery Troubleshooting</b> Examples from Recent Failure Incidents Attributed to Design Defects • Processing & Manufacturing Deficiencies
1215 – 1230	Break
1230 – 1245	<b>Case Studies</b>
1245 – 1400	<b>Troubleshooting Faults and Applying Corrective Action</b> Equipment Performance Monitoring • Vibration Analysis • Fast Fault Finding
1400 – 1415	<b>Vibration Analysis DVD's</b>
1415 – 1420	<b>Case Studies</b>
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Two

**Day 3**

0730 – 0930	<b>Troubleshooting Faults and Applying Corrective Action (cont'd)</b> Acoustical Troubleshooting • Infra-red Inspection • Oil Analysis
0930 – 0945	Break
0945 – 1100	<b>Introduction to Dry Gas Seals</b> Principle of Operation • Materials of Construction • Manufacturing & Verification Testing
1100 – 1215	<b>Packing and Mechanical Seals</b> Compression Packing • Molded (Automatic) Packing • Basic Principles of Mechanical Seals • Face Materials • Secondary Seal Materials • Single Mechanical Seals • Single Mechanical Seal • Flushing Plans
1215 – 1230	Break
1230 – 1300	<b>Flowserve DVD</b>
1300 – 1330	<b>Case Studies</b>
1330 – 1400	<b>Seal Support Systems</b> Dual Sealing Systems & Flushing Plans • API 682 Reference Guide • Gas Barrier Seal Technology for Pumps • Support Systems for Dry Gas (Self Acting) Compressor Seals • Mechanical Seal Selection Strategies
1400 – 1420	<b>Dry Gas Seal for Centrifugal Gas Compressors</b>
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Three



**Day 4**

0730 – 0930	<b>Mechanical Seal Failure Analysis and Troubleshooting</b> Failure Analysis • Mechanical Seal Troubleshooting • Determining Leakage Rates • Ascertaining Seal Stability
0930 – 0945	Break
0945-1100	<b>Mechanical Seal Maintenance and Repair</b> Bellows Seal Repair • Cartridge Seal Installation & Management • Seal Face Care
1100 – 1215	<b>Bearing Care and Maintenance</b> Basic Bearing Concepts • Bearing Classifications • Bearing Care & Maintenance • Lubrication Management Break
1215 – 1230	Break
1230 – 1400	<b>Couplings and Alignment</b> Purpose of Couplings • Types of Couplings • Alignment Methods • Foundation & Grouting Guidelines
1400 – 1415	<b>Flowserve DVD</b>
1415 – 1420	<b>Case Studies</b>
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Four

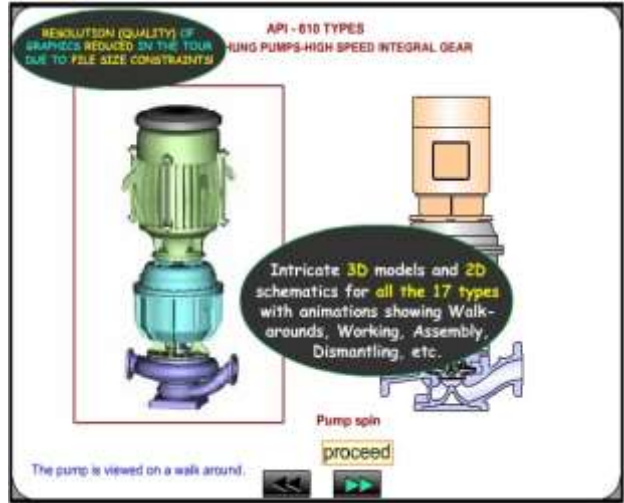
**Day 5**

0730 – 0915	<b>Preventive Maintenance-Lubrication</b> Cost of Poor Lubrication • Fundamentals-Oil & Grease • Storage & Handling Methods
0915 – 0930	<b>Flowserve DVD</b>
0930 – 0945	Break
0945 – 1200	<b>Preventive Maintenance-Lubrication (cont'd)</b> Comparative Viscosity • Classifications
1200 – 1215	<b>Lubrication DVD</b>
1215 – 1230	Break
1230 – 1345	<b>Preventive Maintenance</b> General Philosophy • Equipment Sparing Factor & Maintenance Approach
1345 – 1400	<b>Course Conclusion</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course
1400 – 1415	<b>POST-TEST</b>
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course

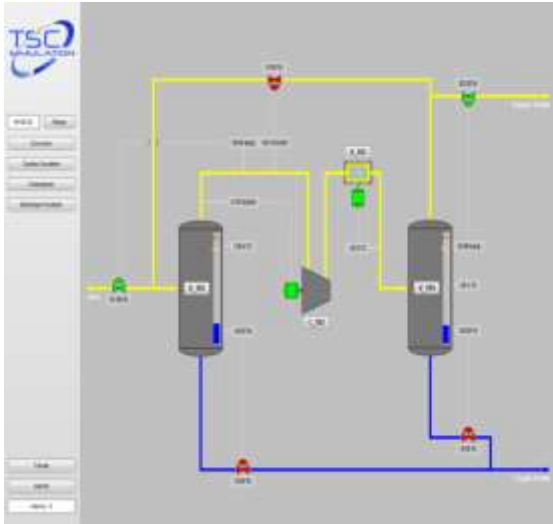


**Simulator (Hands-on Practical Sessions)**

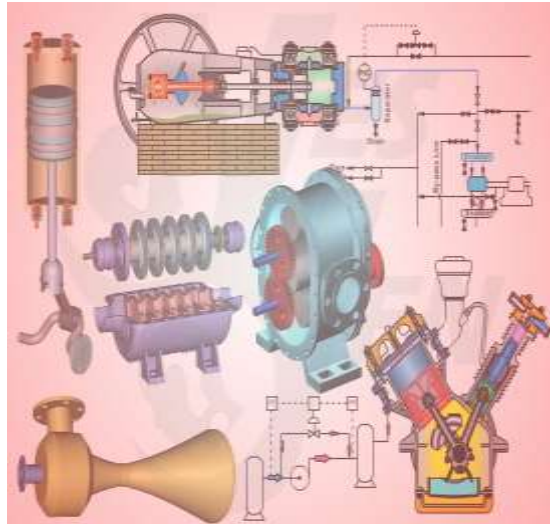
Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the simulators “Centrifugal Pumps and Troubleshooting Guide 3.0”, “SIM 3300 Centrifugal Compressor” and “CBT on Compressors”.



**Centrifugal Pumps and Troubleshooting Guide 3.0**



**SIM 3300 Centrifugal Compressor Simulator**



**CBT on Compressors**

**Course Coordinator**

Mari Nakintu, Tel: +971 2 30 91 714, Email: [mari1@haward.org](mailto:mari1@haward.org)