COURSE OVERVIEW WE0020-3D
Rail Incident Commander

Course Title
Rail Incident Commander

Course Date/Venue
September 08-10, 2025/Glasshouse Meeting Room, Grand Millennium Al Wahda Hotel, Abu Dhabi, UAE

1.8 CEUs (18 PDHs) AWARD

H-STK© INCLUDED

Course Reference
WE0020-3D

Course Duration/Credits
Three days/1.8 CEUs/18 PDHs

Course Description

This practical and highly-interactive course includes real-life case studies and exercises where participants will be engaged in a series of interactive small groups and class workshops.

This course is designed to provide participants with a detailed and up-to-date overview of Rail Incident Commander. It covers the core principles and structure of rail incident command system (ICS); the ICS terminology and definitions and integration with national incident management system (NIMS); the rail incident commander duties, command staff roles, general staff functions and span of control and delegation; the rail operations and hazardous materials in rail transport and legal and regulatory framework; establishing communication plans and inter-agency coordination mechanisms; and using communication tools and technology and maintaining situational awareness.

Further, the course will also discuss the initial scene assessment techniques, immediate hazards identification, resource needs determination and establishing incident objectives; the rail incident action plan (IAP) and resource typing and categorization; the mobilization and demobilization procedures; tracking and accountability systems and mutual aid agreements and coordination; conducting safety briefings, identifying and mitigating risks and personal protective equipment (PPE) protocols; and the emergency medical considerations.

During this interactive course, participants will learn the public information strategies, media interactions, press releases and statements and social media engagement during incidents; the rail emergency operations center (EOC) integration; the information flow and decision-making processes and EOC activation and deactivation criteria; the multi-agency responses, handling large-scale incidents, unified command structures and resource allocation in complex scenarios; the demobilization plans, restoring services and infrastructure and post-incident evaluations and reporting; the continuous improvement processes and maintaining readiness and proficiency; and the rail's organizational culture, incorporating cultural sensitivities into incident management, leadership styles and building resilient teams.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Get certified as a "*Certified Rail Incident Commander*"
- Discuss the core principles and structure of rail incident command system (ICS) including ICS terminology and definitions and integration with national incident management system (NIMS)
- Identify rail incident commander duties, command staff roles, general staff functions and span of control and delegation
- Apply rail operations and recognize hazardous materials in rail transport and legal and regulatory framework
- Establish communication plans and inter-agency coordination mechanisms, use communication tools and technology and maintain situational awareness
- Carryout initial scene assessment techniques, immediate hazards identification resource needs determination and establishing incident objectives
- Develop rail incident action plan (IAP) and apply resource typing and categorization, mobilization and demobilization procedures, tracking and accountability systems and mutual aid agreements and coordination
- Conduct safety briefings, identify and mitigate risks and apply personal protective equipment (PPE) protocols and emergency medical considerations
- Develop public information strategies, manage media interactions, craft press releases and statements and perform social media engagement during incidents
- Apply rail emergency operations center (EOC) integration, information flow and decision-making processes and EOC activation and deactivation criteria
- Manage multi-agency responses, handle large-scale incidents, implement unified command structures and apply resource allocation in complex scenarios
- Develop demobilization plans, restore services and infrastructure and review post-incident evaluations and reporting
- Design and conduct drills, evaluate exercise outcomes and continuous improvement processes and maintain readiness and proficiency
- Discuss rail's organizational culture, incorporate cultural sensitivities into incident management, apply leadership styles and build resilient teams

Exclusive Smart Training Kit - H-STK®

*Participants of this course will receive the exclusive "Haward Smart Training Kit" (**H-STK®**). The **H-STK®** consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Who Should Attend

This course provides an overview of all significant aspects and considerations of rail incident command for rail incident commanders, rail operations managers, rail maintenance supervisors, safety officers, public information officers, incident command system (ICS) practitioners, environmental & hazardous materials specialists and other technical staff.

Course Certificate(s)

(1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Successful candidate will be certified as a "*Certified Rail Incident Commander*". Certificates are valid for 5 years.

Recertification is FOC for a Lifetime.

Sample of Certificates

The following are samples of the certificates that will be awarded to course participants:-

(2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

Haward Technology Middle East

Continuing Professional Development (HTME-CPD)

CEU Official Transcript of Records

TOR Issuance Date: 12-Nov-24

HTME No. 74851

Participant Name: Waleed Al Habeeb

Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
HE2021-3D	Rail Incident Commander	Nov 10-12, 2024	18	1.8

Total No. of CEU's Earned as of TOR Issuance Date **1.8**

TRUE COPY

Jaryl Castillo
Academic Director

Haward Technology has been approved as an Accredited Provider by the International Association for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this approval, Haward Technology has demonstrated that it complies with the ANSI/IACET 1-2018 Standard which is widely recognized as the standard of good practice internationally. As a result of their Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2018 Standard.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking Continuing Education Units (CEUs) in accordance with the rules & regulations of the International Association for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology is accredited by

P.O. Box 26070, Abu Dhabi, United Arab Emirates | Tel.: +971 2 3091 714 | E-mail: info@haward.org | Website: www.haward.org

Certificate Accreditations

Haward's certificates are accredited by the following international accreditation organizations: -

- British Accreditation Council (BAC)

  Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

- The International Accreditors for Continuing Education and Training (IACET - USA)

  Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

  Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

  Haward Technology Middle East will award **1.8 CEUs** (Continuing Education Units) or **18 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Course Fee

US$ 3,750 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:

Mr. Steve Koca, MSc, BSc, NEBOSH-IGC is a **Senior HSE Consultant & Railway Expert** with industrial experience within the **Oil** & **Gas** and **Railway Construction** industries. His expertise lies extensively in the areas of **Towing** in **Rail & Road Context**, **Towing** Regulations, Inspection & Maintenance of **Towing Equipment**, **Towing** Risk Assessment & Job Planning, **Vehicle Towing Capacity**, **Towing** Accessories, **Hook-up & Unhooking** Techniques, **Rail Support Towing** Techniques, Technology in **Towing Operations**, **Rail way** Engineering & System, **Railway** Signaling Design, Test & Commissioning, **Railway** Systems & Safety Concepts, Modernization of **Railways & High Speed Trains**, **Railway** Accidents & Disaster Management, Rehabilitation & Renewal of Track, **Railway Tunneling**, **Modern Methods of Track Maintenance**, **HAZOP & HAZID**, **HAZMAT & HAZCOM** Storage & Disposal, As Low as Reasonably Practicable (**ALARP**), Process Hazard Analysis (**PHA**), Process Safety Management (**PSM**), **Hazardous Materials & Chemicals** Handling, **Pollution Control**, **Environment, Health & Safety** Management, **Process Risk** Analysis, Effective Tool Box Talks, Construction Sites Safety, **HSSE Management** System, **HSSE Audit & Inspection**, **HSEQ Procedures**, **Firefighting** Techniques, **Fire** & **Gas** Detection System, **Fire Fighter & Fire** Rescue, **Fire Risk** Assessment, **Fire** & **Gas** Detection System, **Fire Fighter & Fire** Rescue, **Fire Risk** Assessment, **HSE Industrial Practices**, **Machinery & Hydraulic Lifting Equipment**, **Warehouse Incidents & Accidents Reporting**, **Incident & Accident Investigation**, **Emergency Planning**, **Emergency Response & Crisis** Management Operations, **Waste Management** Monitoring, **Root Cause Analysis**, Hazard & Risk Assessment, Task Risk Assessment (**TRA**), **Incident Command**, Job Safety Analysis (**JSA**), Behavioral Based Safety (**BBS**), **Oil Spill** Management & Recovery, **Oil Spill** Management & Response, **Oil Spill** Prevention & Control, **Oil Spill** Combating Operations, **Oil Spill** Awareness, **Forklift** Inspection, **Forklift** Operations, **MEWP** Operations, Safe **Rigging & Lifting** Tools, **Scaffolding** Inspection, **Lifting & Slinging**, **Crane** Inspection, **Lifting & Rigging**, **Manlift** Safety Operations, **Scissor** Lift Operations, **Mobile & Overhead Crane**, Electrical Overhead Travel Crane (**EOT**), **Safe Crane Operations, Excavation** and **Work Permit & First Aid** and various international codes and standards such as the ISO 9001, ISO 45001 and ISO 14001.

During his career life, Mr. Koca has gained his practical and field experience through his various significant positions and dedication as the **HSE Manager**, **Commissioning HSE Manager**, **QHSE Manager**, **Deputy HSE Manager**, **Senior HSE Engineer**, **Senior HSE Trainer**, **HSE PTW Coordinator**, **HSE Training Chief**, **HSE Coordinator**, **Senogistics Coordinator** and **Senior Logistics** for various international companies and institutions such as the Khor Mor Iraq, Boden, Al Khobar Saudi Arabia, Duhok, Adana, **DSM Rail Way**, Besmaye-Baghdad, Tbilisi-Georgia, Erbil, Alma Aty, Enka Teknik, Sembol Construction, Aksan Yapi Cons.Co, Bereau Veritas Kazakhstan, Bozdemir Const. Ltd, Flour Int.Co, Kellog Brown & Root and Serka Group.

Mr. Koca has a **Master's** and **Bachelor's** degree in **HSE Engineering**. Further, he is a **Certified Instructor/Trainer**, a **Certified** in **NEBOSH** International General Certificate and has further delivered numerous trainings, courses, seminars, conferences and workshops globally.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

30% Lectures
20% Practical Workshops & Work Presentations
30% Hands-on Practical Exercises & Case Studies
20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the workshop for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1: ***Monday, 08th of September 2025***

0730 – 0800	*Registration & Coffee*
0800 – 0815	*Welcome & Introduction*
0815 – 0830	***PRE-TEST***
0830 – 0930	***Introduction to Rail Incident Command System (ICS)*** *History & Evolution of ICS • Core Principles & Structure of Rail ICS • ICS Terminology & Definitions • Integration & National Incident Management System (NIMS)*
0930 – 0945	*Break*
0945 – 1030	***Roles & Responsibilities within Rail ICS*** *Rail Incident Commander Duties • Command Staff Roles: Safety Officer, Liaison Officer, Public Information Officer • General Staff Functions: Operations, Planning, Logistics, Finance/Administration • Span of Control & Delegation*
1030 – 1130	***Overview of Rail Operations*** *Rail Network & Infrastructure • Types of Rail Cargo & Associated Risks • Rail Terminology & Classifications • Key Stakeholders in Rail Operations*
1130 – 1215	***Hazardous Materials in Rail Transport*** *Common Hazardous Materials Transported by Rail • Placarding & Labeling Systems • Understanding Material Safety Data Sheets (MSDS) • Emergency Response Guidebook (ERG) Usage*
1215 – 1230	*Break*
1230 – 1330	***Legal & Regulatory Framework*** *UAE Rail Safety Regulations • International Standards (e.g., FRA, OSHA) • Reporting Requirements & Protocols • Liability & Legal Considerations During Incidents*

1330 – 1420	***Communication & Coordination*** *Establishing Communication Plans • Inter-Agency Coordination Mechanisms • Use of Communication Tools & Technology • Maintaining Situational Awareness*
1420 – 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day One*

Day 2: ***Tuesday, 09th of September 2025***

0730 – 0830	***Rail Incident Assessment & Size-Up*** *Initial Scene Assessment Techniques • Identifying Immediate Hazards • Resource Needs Determination • Establishing Incident Objectives*
0830 – 0930	***Developing the Rail Incident Action Plan (IAP)*** *Components of an IAP • Setting Operational Periods • Assigning Tasks & Resources • Monitoring & Revising the IAP*
0930 – 0945	*Break*
0945 – 1100	***Resource Management*** *Resource Typing & Categorization • Mobilization & Demobilization Procedures • Tracking & Accountability Systems • Mutual Aid Agreements & Coordination*
1100 – 1215	***Rail Safety Management*** *Conducting Safety Briefings • Identifying & Mitigating Risks • Personal Protective Equipment (PPE) Protocols • Emergency Medical Considerations*
1215 – 1230	*Break*
1230 – 1330	***Public Information & Media Relations*** *Developing Public Information Strategies • Managing Media Interactions • Crafting Press Releases & Statements • Social Media Engagement During Incidents*
1330 – 1420	***Case Study Analysis*** *Review of a Significant Rail Incident • Discussion of Response Strategies Employed • Lessons Learned & Best Practices • Application & Etihad Rail Context*
1420 – 1430	***Recap*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow*
1430	*Lunch & End of Day Two*

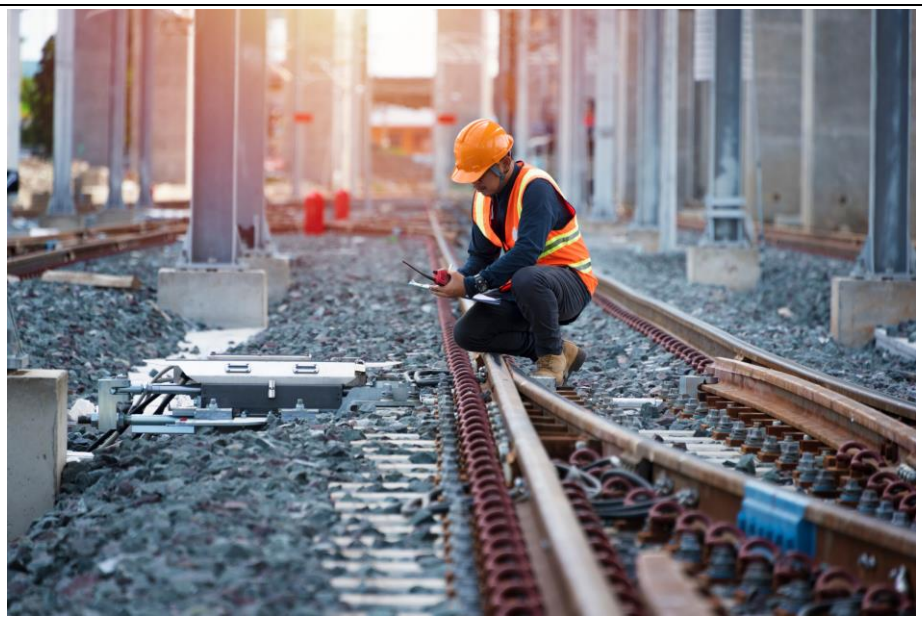
Day 3: ***Wednesday, 10th of September 2025***

0730 – 0830	***Rail Emergency Operations Center (EOC) Integration*** *EOC Roles & Functions • Coordination Between ICS & EOC • Information Flow & Decision-Making Processes • EOC Activation & Deactivation Criteria*
0830 – 0930	***Complex Rail Incident Management*** *Managing Multi-Agency Responses • Handling Large-Scale Incidents • Implementing Unified Command Structures • Resource Allocation in Complex Scenarios*
0930 – 0945	*Break*

0945 – 1100	***Recovery & Demobilization Planning*** *Transitioning from Response to Recovery • Developing Demobilization Plans • Restoration of Services & Infrastructure • Post-Incident Evaluations & Reporting*
1100 – 1215	***Training & Exercises*** *Designing & Conducting Drills • Evaluating Exercise Outcomes • Continuous Improvement Processes • Maintaining Readiness & Proficiency*
1215 – 1230	*Break*
1230 – 1330	***Cultural & Organizational Considerations*** *Understanding Rail's Organizational Culture • Incorporating Cultural Sensitivities into Incident Management • Leadership Styles & Their Impact on Response • Building Resilient Teams*
1330 - 1300	***Final Practical Exercise*** *Simulated Rail Incident Scenario • Application of Rail ICS Principles • Team-Based Response & Decision-Making • Debrief & Feedback Session*
1300 - 1315	***Course Conclusion*** *Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course*
1315 – 1415	***COMPETENCY EXAM***
1415 – 1430	*Presentation of Course Certificates*
1430	*Lunch & End of Course*

Practical Sessions

This practical and highly-interactive course includes real-life case studies and exercises:-



Course Coordinator

Mari Nakintu, Tel: +971 2 30 91 714, Email: mari1@haward.org