

COURSE OVERVIEW HE1359

Certificate in Supervising Security Operations (CSSO)

Course Title

Certificate in Supervising Security Operations (CSSO)

Course Reference

HE1359

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs



Course Date/Venue

Session(s)	Date	Venue
1	February 08-12, 2026	Tamra Meeting Room, Al Bandar Rotana Creek, Dubai, UAE
2	July 05-09, 2026	Meeting Plus 9, City Centre Rotana, Doha, Qatar
3	November 29-Dec 03, 2026	Meeting Plus 9, City Centre Rotana, Doha, Qatar

Course Description



This practical and highly-interactive course includes real-life case studies and exercises where participants will be engaged in a series of interactive small groups and class workshops.



This course is designed to provide participants with a detailed and up-to-date overview of Certificate in Supervising Security Operations (CSSO). It covers the security operations team roles and responsibilities; the importance of effective security operations management, security risks and threats; the leadership skills for security operations managers; the key leadership qualities for effective security management; the security operations policies; the physical security planning and management; the threats and risks, physical security plan and operations; the security technology and tools; and the incident response planning and management.



During this interactive course, participants will learn the security risks management, personnel security management, crisis management and information security management; the security audit and compliance management strategies; the security incident investigations plan, security awareness and training programs; the vendor and contractor management, physical security operations and information security operations; the security operations reporting and metrics; the security operations budgets, resources and operations planning continuity; the areas for improvement in security operations management; and the plan for ongoing improvement and development.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply and gain an in-depth knowledge on supervising security operations (CSSO)
- Discuss security operations team roles and responsibilities including the importance of effective security operations management and security risks and threats
- Employ leadership skills for security operations managers and key leadership qualities for effective security management
- Create and manage security operations policies and monitor and enforce policies
- Apply physical security planning and management and identify threats and risks
- Create and manage physical security plan and operations
- Recognize security technology and tools and apply incident response planning and management
- Employ security risks management, personnel security management, crisis management and information security management
- Carryout security audit and compliance management strategies, security incident investigations plan and security awareness and training programs
- Implement vendor and contractor management, physical security operations and information security operations
- Apply security operations reporting and metrics, managing security operations budgets and resources and operations planning continuity
- Identify areas for improvement in security operations management and develop a plan for ongoing improvement and development

Exclusive Smart Training Kit - H-STK®



Participants of this course will receive the exclusive “Howard Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.

Who Should Attend

This course provides an overview of all significant aspects and considerations of supervising security operations team for security officers and other security staff.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Certificate(s)

- (1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Certificates are valid for 5 years.

Recertification is FOC for a Lifetime.

Sample of Certificates

The following are samples of the certificates that will be awarded to course participants:-




Certificate in Supervising Security Operations (CSSO)
 Certification Number: 74851
 Certification Date: 14-Nov-2024
 Expiration Date: 14-Nov-2029

This is to certify that **Waleed Al Habeeb** has successfully met the requirements of the **Certificate in Supervising Security Operations (CSSO)** Program, HE1359.



J. Castillo
 Mr. Jaryl Castillo
 Academic Director

Haward Technology is accredited by:




Certificate in Supervising Security Operations (CSSO)
 Certification Program

This program is designed to assist companies in identifying professionals who have satisfied the minimum competencies specified in HE1359. Haward Technology does not warrant or guarantee the performance of any professional certified under this program.

Haward Technology is accredited by:



74851

- (2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

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Haward Technology Middle East
Continuing Professional Development (HTME-CPD)



CEU Official Transcript of Records

TOR Issuance Date: 14-Nov-24
HTME No. 74851
Participant Name: Waleed Al Habeeb

Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
HE1359	Certificate in Supervising Security Operations (CSSO)	Nov 10-14, 2024	30	3.0

Total No. of CEU's Earned as of TOR Issuance Date **3.0**

TRUE COPY

Jaryl Castillo
 Academic Director

Haward Technology has been approved as an Accredited Provider by the International Association for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this approval, Haward Technology has demonstrated that it complies with the ANSI/IACET 1-2018 Standard which is widely recognized as the standard of good practice internationally. As a result of their Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2018 Standard.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking Continuing Education Units (CEUs) in accordance with the rules & regulations of the International Association for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology is accredited by












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Certificate Accreditations

Haward's certificates are accredited by the following international accreditation organizations: -

- 
British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council for Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Ron Jansen is a **Senior HSE Consultant** with **over 20 years** of experience within the **Oil & Gas** industry. His broad expertise widely covers in the areas of Controlled-Substance Units (**SATCU**) Operations, Workplace **Substance Abuse** Prevention Strategies, **Substance Abuse** Policy Development for Employers, **Substance Abuse** Testing Unit Management, Controlled **Substance** Identification and Recognition, **HAZMAT**, **HAZCOM**, Process Hazard Analysis (**PHA**), Process Safety Management (**PSM**), **Process Risk** Analysis,

Occupational Health, Effective Tool Box Talks, **Disaster** Management, **Firefighting & Fire Safety**, **Fire Detection & Suppression** Systems, **Fire Risk** Assessments, **General Health and Safety**, **Job Observation**, **Fire Rescue**, **Fire Protection**, **Fire Prevention**, **Rescue** Operations, **Firefighting** Techniques, **Accident/Incident Investigation**, **HAZOP & HAZID**, Permit to Work (**PTW**) System, **Working at Height**, Behavioral Based Safety (**BBS**), Hazard identification and Risk Assessments (**HIRA**), **HSE Risk** Assessment & Management Concepts, **HSE Management** Policy & Standards, **HSSE Emergency Response & Crisis Management** Operations, **Authorized Gas Testing**, **Quantitative & Qualitative** Analysis, **Fall Protection & Rescue**, **Defensive Driving**, **Hazardous Materials & Chemicals** Handling, **Pollution Control**, **Environmental & Pollution** Management, **HSE Industrial Practices**, **Emergency Response & Crisis** Management Operations, **Waste** Management, **Job Safety Analysis (JSA)**, **Confined Space Entry**, **Confined Space Entry**, **First Aid & SCBA** Management, **Manual Handling**, **Permit-to-Work & Risk** Assessment, **Crane & Lifting** Operation, **Forklift** Maintenance, **Mobile Elevated Work Platform (MEWP)**, **Mobile & Gantry Crane**, **Banksman/Slinger**, **Scaffolding**, **Rigging & Slings**, **Overhead & Gantry Crane** Safety, **Lifting & Rigging**, **Machinery & Hydraulic Lifting** Equipment, **Rigging & Slings** Operation, **Scaffolding** Inspection, **ISO 9001**, **OSHAS 18001**, **19011**, **Rigging** Safety Rules, **Machinery & Hydraulic Lifting** Equipment and **Excavation & Trenching**.

During his career life, Mr. Jansen has gained his practical and field experience through his various significant positions and dedication as the **SHEQ Manager**, **SHEQ System Auditor**, **Safety Practitioner**, **Safety Officer** and **Senior Instructor/Consultant** from various international companies such as the WI Corporation, ISO Internal Auditors SHEQ Management Systems, Truibuilt Engineering, TCS Hydraulic Engineering, OR Thambo Airport, Eskom Transmission Section and Aquarius Mine Kroondal Rustenburg.

Course Fee

Dubai	US\$ 5,500 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Doha	US\$ 6,000 per Delegate. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	<i>Registration & Coffee</i>
0800 - 0815	<i>Welcome & Introduction</i>
0815 – 0830	PRE-TEST
0830 – 0930	Introduction to Security Operations Team <i>Security Operations Team Roles & Responsibilities • Importance of Effective Security Operations Management • Security Risks & Threats</i>
0930 – 0945	<i>Break</i>
0945 – 1130	Leadership Skills for Security Operations Managers <i>Key Leadership Qualities for Effective Security Management • Communication Skills & Styles for Different Situations • Motivating & Managing Team Members</i>
1130 – 1245	Creating & Managing Security Operations Policies <i>Importance of Policies & Procedures for Security Operations • How to Create & Implement Effective Policies • Monitoring & Enforcing Policies</i>
1245 – 1300	<i>Break</i>
1300 - 1420	Physical Security Planning & Management <i>Physical Security Threats & Risks • Creating a Physical Security Plan • Managing Physical Security Operations</i>
1420 – 1430	Recap
1430	<i>Lunch & End of Day One</i>

Day 2

0730 – 0930	Security Technology & Tools <i>Evaluating & Selecting Appropriate Technology & Tools for Security Operations • Managing & Monitoring Security Technology</i>
0930 – 0945	<i>Break</i>
0945 – 1130	Incident Response Planning & Management <i>Incident Response Process • Developing an Incident Response Plan • Managing & Leading Incident Response Teams</i>



1130 - 1245	Security Risk Management Identifying & Assessing Security Risks • Developing Risk Management Strategies • Monitoring & Mitigating Risks
1245 - 1300	Break
1300 - 1420	Personnel Security Management Personnel Security Threats & Risks • Developing Personnel Security Policies & Procedures • Managing Personnel Security Operations
1420 - 1430	Recap
1430	Lunch & End of Day Two

Day 3

0730 - 0930	Crisis Management Crisis Management & Its Importance • Developing Crisis Management Plans • Managing & Leading Crisis Response Teams
0930 - 0945	Break
0945 - 1130	Information Security Management Information Security Threats & Risks • Developing Information Security Policies & Procedures • Managing & Monitoring Information Security Operations
1130 - 1245	Security Audit & Compliance Management Security Audits & Compliance Requirements • Developing Audit & Compliance Management Strategies • Managing Audit & Compliance Operations
1245 - 1300	Break
1300 - 1420	Security Incident Investigations Developing Investigation Plans • Managing & Leading Investigation Teams
1420 - 1430	Recap
1430	Lunch & End of Day Three

Day 4

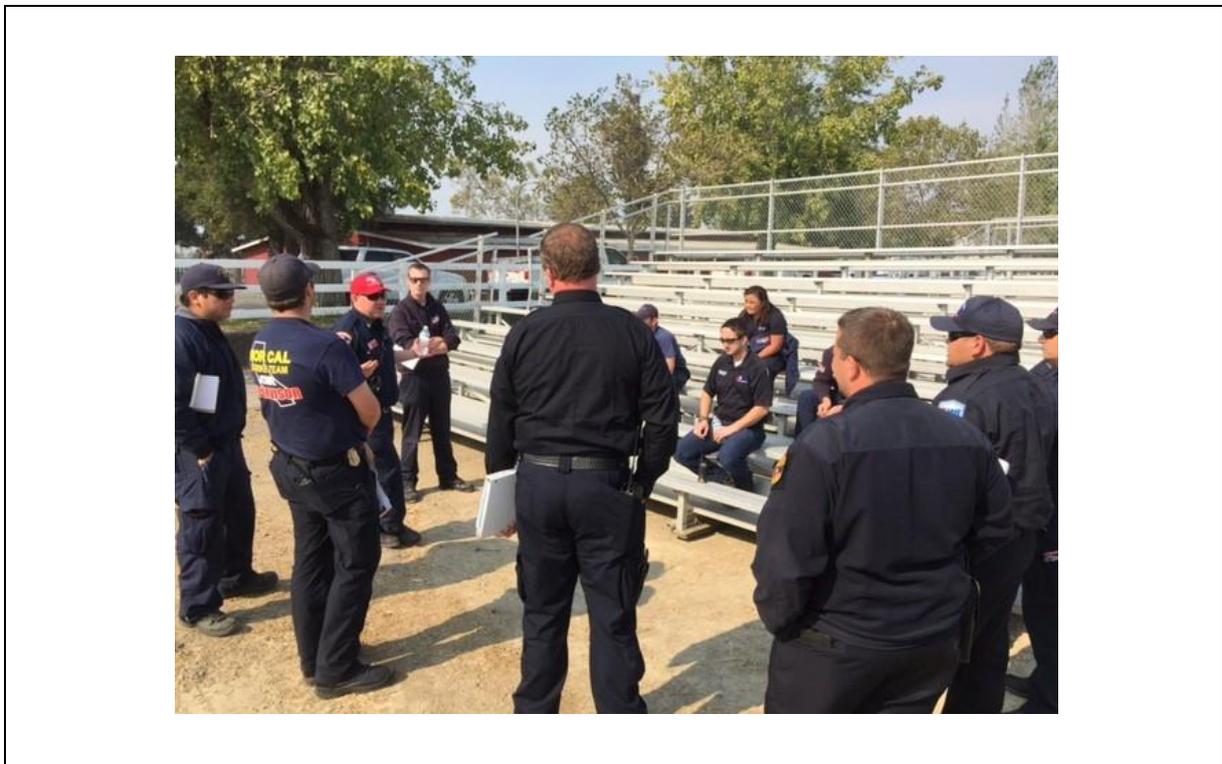
0730 - 0930	Security Awareness & Training Importance of Security Awareness & Training • Developing Security Awareness & Training Programs • Managing & Delivering Security Training
0930 - 0945	Break
0945 - 1130	Vendor and Contractor Management Risks Associated with Vendors & Contractors • Developing Vendor & Contractor Management Policies & Procedures • Managing Vendor & Contractor Operations
1130 - 1245	Physical Security Operations Managing Access Control & Surveillance Systems • Managing Security Personnel • Managing Response to Physical Security Incidents
1245 - 1300	Break
1300 - 1420	Information Security Operations Managing Access Controls & Security Monitoring Tools • Managing Security Incidents • Managing Response to Information Security Incidents
1420 - 1430	Recap
1430	Lunch & End of Day Four

Day 5

0730 – 0930	Security Operations Reporting & Metrics <i>Developing Security Operations Reports • Analyzing and Using Security Operations Metrics</i>
0930 - 0945	<i>Break</i>
0945 – 1130	Managing Security Operations Budgets & Resources <i>Security Operations Budgeting & Resource Allocation • Developing Budgeting & Resource Allocation Plans • Managing Security Operations Budgets & Resources</i>
1130 – 1230	Continuity of Operations Planning <i>Developing Continuity of Operations Plans • Managing Continuity of Operations Planning & Response</i>
1230 – 1245	<i>Break</i>
1245 - 1300	Best Practices for Effective Security Operations Management <i>Identifying Areas for Improvement in Security Operations Management • Developing a Plan for Ongoing Improvement & Development</i>
1300 – 1315	Course Conclusion
1315 – 1415	COMPETENCY EXAM
1415 - 1430	<i>Presentation of Course Certificates</i>
1430	<i>Lunch & End of Course</i>

Practical Sessions

This practical and highly-interactive course includes real-life case studies and exercises:



Course Coordinator

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