



COURSE OVERVIEW ME0062 Heat Exchanger Operation, Maintenance & Repair

Course Title

Heat Exchanger Operation, Maintenance & Repair

Course Reference

ME0062

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs



Course Date/Venue

Session(s)	Date	Venue
1	January 11-15, 2026	Meeting Plus 9, City Centre Rotana, Doha Qatar
2	February 01-05, 2026	Olivine Meeting Room, Fairmont Nile City, Cairo, Egypt

Course Description



This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.

The design, performance and operation of modern heat exchangers require an understanding of the principles of heat transfer and fluid flow, coupled with access to numerically based techniques and supporting data.



This course will review heat transfer fundamentals as applied to tubular and plate devices. Included will be sessions on the practical aspects of shell and tube heat exchanger design with ASME and TEMA codes.

Upon completion of this course, delegates will gain an understanding of the basic principles of heat transfer and fluid flow and their application to the design, operation and maintenance of shell and tube heat exchangers as well as compact and air-cooled heat exchangers.



Participants will gain an understanding of TEMA and ASME codes and learn how to numerically analyze the different heat exchanger configurations. Attention will be paid to the recognition and solving of a wide variety of industrial problems, taking existing case studies.



The course will also address the ways in which systematic techniques of inspection and maintenance (including Fouling Control) can alleviate major problem areas. Further, the course will explain the Energy Balance in Heat Exchangers and discuss the new technologies of Heat Transfer and heat exchanger within the industry.

There will be troubleshooting workshops devoted to the discussion of regularly occurring heat exchanger problems, performance assessment and methods to improve the overall thermal efficiencies of these devices.

The course will also cover current methods of inspection and maintenance.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Design, operate, inspect, maintain and repair heat exchangers and analyse their performance in a professional manner
- Employ the concepts of heat transfer coefficients and determine their overall effect on heat exchanger fouling
- Differentiate between the various types of heat exchangers and learn more of their industrial features and other relevant information
- Discuss the industrial features and other information that explain distributed types in relation to power cycles, distillation, recuperators and regenerators
- Carryout heat exchanger analysis for counter flow, cross flow and multipass heat exchangers and to apply the well-known correction factors
- Conduct a heat energy balance for different types of counter flow heat exchangers
- Practice the process of heat exchanger selection for a given application and its costing in line with the advantages and disadvantages of its types and scopes of its applications
- Determine the cooling performance of a range of heat exchangers, including an automotive/industrial compact radiator
- Establish insights on the effectiveness/NTU method for heat exchanger analysis in terms of capacity ratios
- Interpret TEMA standards and terminologies for present-day shell and tube heat exchangers
- Enhance comprehension of the practices and principles of heat exchanger maintenance and inspection techniques with its common inspection tools and codes

Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*



Who Should Attend

This course provides a wider and deeper appreciation of heat exchanger design, performance, inspection, maintenance and operation in the oil, chemical and other process industries. Project engineers, process engineers, plant and maintenance engineers and supervisors will gain an excellent numerical problem-solving skill in the practical approach of the course. The course is also useful to those generally knowledgeable on the subject, but who may require a refresher or update. No prior knowledge of heat transfer is required. Participants will be taken through an intensive primer of heat transfer principles as they apply to shell and tube heat exchangers.

Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations

Certificates are accredited by the following international accreditation organizations: -

-  British Accreditation Council (BAC)
Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.
-  The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.



Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Mohamed Refaat, MSc, BSc, is a **Senior Mechanical & Maintenance Engineer** with almost **30 years** of extensive experience in **Rotating Equipment** and **Machinery** including **Pumps, Compressors, Turbines, Motors, Turbo-expanders, Gears**, etc. His wide experience also covers **Centrifugal Compressor & Steam Turbine, Centrifugal Pump, Pump Technology, Gas Turbine Technology, Heat Exchanger, Turbines & Motors, Variable Speed Drives, Seals, Control Valves, Advanced Valve Technology, Dry Seal, Fired Heaters, Air Coolers, Crude Desalter, Process Vessels & Valves, Industrial Equipment & Rotating Machinery, Mechanical Engineering, Mechanical Equipment**

& Turbomachinery, Piping, Pipelines, Valves, Lubrication Technology, Vibration Analysis, Power System Hydraulics, Security Detection Systems & Operation, Process Plant Equipment, Troubleshooting Process Operations, Maintenance Management Best Practices, Rotating Equipment Reliability Optimization, Practical Machinery Vibration, Vibration Techniques, Effective Reliability Maintenance, Excellence in Maintenance & Reliability Management, Preventive & Predictive Maintenance, Machinery Failure Analysis (RCFA), Reliability Optimization & Continuous Improvement, Maintenance Planning, Scheduling & Work Control, Maintenance Management Strategy, Mechanical & Rotating Equipment Troubleshooting, Preventive Maintenance, Predictive Maintenance, Reliability Centered Maintenance (RCM), Condition Based Monitoring (CBM), FMEA and Troubleshooting of machinery and rotating equipment including turbines, bearings, compressors, pumps etc. He is currently the **Mechanical Maintenance Section Head** of the **Arab Petroleum Pipelines Company** where he is in charge of planning, scheduling & managing the execution of preventive & corrective mechanical maintenance activities for all equipment. He is responsible for executing the scheduled inspections & major overhauls for gas turbines, valves & pumps, carrying out off-line vibration monitoring plans, troubleshooting, fault diagnosing & investigating failures of machinery.

During his career life, Mr. Mohamed was able to modify the gas turbines self cleansing system to improve its maintainability and extend the air filters' lifetime. He was responsible for defining & updating the equipment codes and parameters for replacing the old **CMMS** with **MAXIMO**. He also worked as the Operations Supervisor wherein he was closely involved with the operation of the crude oil internal **pipeline** system between the tankers and tank farm, operation & control of the booster pumps for pumping crude oil for main pipelines and the development & implementation of the plans & procedures for draining the main terminal internal lines for maintenance purposes. He also held the position of Measurement Engineer where he was responsible for the crude oil custody transfer, performing loss control analysis and operating the crude oil automatic sampler & related equipment. Prior to that, he was the Design Engineer responsible for the design phase of the Truck Mixer Manufacturing Project of the Mechanical Design Department.

Mr. Refaat has **Master** and **Bachelor** degrees in **Mechanical Engineering** and a General Certificate of Education (**GCE**) from the **University of London, UK**. Further, he is a **Certified Instructor/Trainer**, a **Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management (ILM)** and a member of the Engineering Syndicate of Egypt. He has further delivered numerous training, courses, workshops, seminars and conferences worldwide.



Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Fee

Doha	US\$ 6,000 per Delegate. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.
Cairo	US\$ 5,500 per Delegate + VAT . This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	Introduction & Definition of Heat Transfer Coefficients Conduction • Convection • Overall Heat Transfer • Logarithmic Temperature Differences • Correction Factors • Fouling • Effectiveness
0930 – 0945	Break
0945 – 1100	Types of Heat Exchangers Double-Pipe • Parallel-Flow and Counter-Flow • Compact • Shell and Tube • Plate and Frame • Regenerative • Condensers • Boilers • Space Radiators • Addition of Fins
1100 – 1215	Worked Examples Calculation of Overall Heat Transfer Coefficient for a Heat Exchanger • Effect of Fouling on the Overall Heat Transfer Coefficient
1215 – 1230	Break
1230 – 1330	Worked Examples Introduction to Condensation of Steam in a Condenser
1330 – 1420	Industrial Features & Additional Information Industrial Distribution of Different Types • Condensation, Evaporation, Heat Recovery, Heat Rejection • Power Cycles, Distillation, Recuperators, Regenerators
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day One



Day 2

0730 – 0830	Heat Exchanger Analysis in Detail <i>Logarithmic Mean Temperature Difference Method • Effectiveness- NTU Method</i>
0830 – 0930	Counter Flow, Cross Flow & Multipass Heat Exchangers <i>Application of Correction Factors • Worked Example</i>
0930 – 0945	Break
0945 – 1100	Heat Exchanger Energy Balance <i>Pre-heat Calculations • Energy Moduling</i>
1100 – 1215	Counter Flow Heat Exchanger <i>Worked Example for Double-Pipe Arrangement</i>
1215 – 1230	Break
1230 – 1330	Heat Exchanger Selection for a Given Process <i>Course & Fine Filters • General Points on Material Selection & Pressures • Thermal Effectiveness • Advantages & Disadvantages of Double-Pipe Arrangements & Scope of Application</i>
1330 – 1420	Heat Exchanger Selection for a Given Process (cont'd) <i>Common Materials Used • Shell & Tube Heat Exchangers • Plate & Frame Heat Exchangers • Advantages & Disadvantages of these Types & Scopes of Application</i>
1420 – 1430	Recap <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow</i>
1430	Lunch & End of Day Two

Day 3

0730 – 0930	Heat Exchanger Selection for a Given Process (cont'd) <i>Air-Cooled Heat Exchangers • Plate-fin heat Exchangers • Printed Circuit Heat Exchangers • Advantages and Disadvantages of these Types and Scopes of Application</i>
0930 – 0945	Break
0945 – 1115	Heat Exchanger Costing <i>Scoping • Quick-sizing • Correction Factors • Estimation of the Overall Heat Transfer Coefficient • Estimating Cost • ESDU Data • Logarithmic Interpolation • Worked Example</i>
1115 – 1215	Multipass Heat Exchanger <i>Worked Examples in Determining Heat Transfer Rate with and Without Effects of Fouling</i>
1215 – 1230	Break
1230 – 1330	Problem Session <i>Numerical Exercise on Multipass Heat Exchangers</i>
1330 – 1420	Cooling of an Automotive/Industrial Compact Radiator <i>Determination of Overall Heat Transfer Coefficient</i>
1420 – 1430	Recap <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow</i>
1430	Lunch & End of Day Three



Day 4

0730 – 0830	Effectiveness/NTU Method for Heat Exchanger Analysis <i>Heat Transfer Effectiveness, Capacity Ratios • Worked Examples</i>
0830 – 0930	Upper Limit of Heat Transfer in a Heat Exchanger <i>Counter Flow Heat Exchanger • Effectiveness as a Function of NTU • Worked Examples</i>
0930 – 0945	Break
0945 – 1215	Shell & Tube Heat Exchangers <i>Heat Exchanger Inspection • Scope • Construction • TEMA Standards & Terminologies • Fluid Allocation • Design Problems, Design Enhancement • Examples</i>
1215 – 1230	Break
1230 – 1330	Heat Exchanger Maintenance <i>Planning • Precautions Required • Plugging • Ferruling • Sleeving • Shell Side Repairs • Retubing</i>
1330 – 1420	Fouling Control of Heat Exchanger
1420 – 1430	Recap <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow</i>
1430	Lunch & End of Day Four

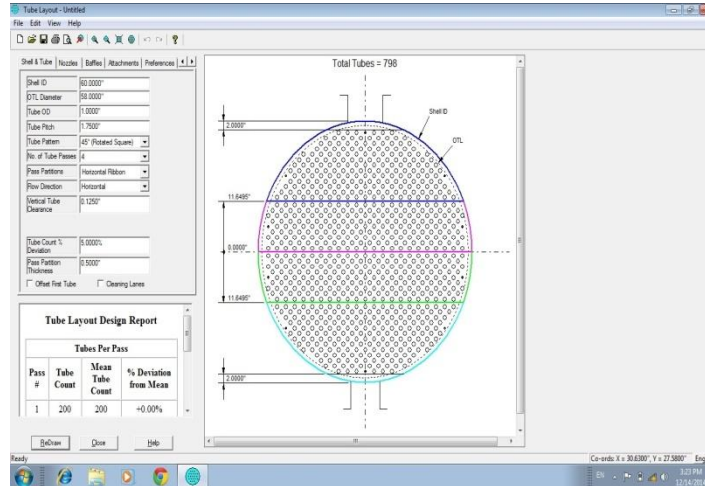
Day 5

0730 – 0930	Heat Exchanger Inspection Techniques <i>Visual, NDT • Common Failures • Inspection Tools • Inspection Codes</i>
0930 – 0945	Break
0945 – 1100	Design of Shell and Tube Heat Exchangers <i>Achievement of Duty Required • Developing Design Envelope • Choosing the Best Design • Pressure Drop and Tube Vibration Issues</i>
1100 – 1215	Worked Example on a Multipass Heat Exchanger <i>Determination of Heat Transfer and Outlet Stream Temperatures</i>
1215 – 1230	Break
1230 – 1330	New Technology in Heat Exchanger
1330 – 1345	Final Discussions
1345 – 1400	Course Conclusion <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course</i>
1400 – 1415	POST-TEST
1415 – 1430	<i>Presentation of Course Certificates</i>
1430	Lunch & End of Course



Simulator (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the simulator “Heat Exchanger Tube Layout”.



Heat Exchanger Tube Layout Simulator

Course Coordinator

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