



COURSE OVERVIEW ME0020

Certified Boiler Operation, Control, Maintenance & Troubleshooting

Course Title

Certified Boiler Operation, Control, Maintenance & Troubleshooting

Course Date/Venue

August, 18-22, 2025/TBA Meeting Room, The H Dubai Hotel, Sheikh Zayed Rd - Trade Centre, Dubai, UAE

Course Reference

ME0020

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs



Course Description



This practical, highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.



This course provides a comprehensive coverage of the modern high-pressure boilers. It has been completely revised, reorganized and updated to include the latest techniques in boiler operation, maintenance, water treatment, performance, optimization, inspection, control, troubleshooting, safety, emission and steam system management. Sections on boiler water treatment are now included in the course. The course utilizes actual case studies from around the world to highlight the topics discussed.



The course provides practical information that can be readily applied to pinpoint and minimize energy losses in boiler plants and energy distribution systems. Participants will be guided through their plant system component by component, showing exactly where and how performance can be improved. Facts will be given on different fuel types and firing methods, and how modern high-efficiency boiler designs and control systems work.

Following easy-to-implement guidelines and helpful time-saving diagrams, participants will go over strategies to methodically achieve the maximum utilization of fuel and energy to keep operating costs low and equipment performance high.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply an up-to-date knowledge, skills and systematic techniques in boiler operation, inspection, maintenance, safety & water treatment, troubleshooting, performance, optimization and steam system management
- Implement the technology for boiler water treatment including laboratory control of boiler water chemical analysis results
- Pinpoint and minimize energy losses in your boiler plant and improve its performance and efficiency
- Employ systematic techniques in boiler maintenance, inspection, testing, control, operation, tuning, start-up and shutdown and troubleshoot your boiler system in a safe manner and clean environment

Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Who Should Attend

This course provides an overview of all significant aspects and considerations of boiler operation, inspection, maintenance, safety & water treatment technology for utility superintendents, power house supervisors, maintenance engineers, design engineers, corrosion engineers, plant engineers, metallurgists, materials engineers, boiler engineers, supervisors and other technical staff. Further, reliability, mechanical integrity and safety engineers will also benefit from this important course.

Course Fee

US\$ 5,500 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

In addition to the Course Manual, participants will receive an e-book “*Boiler Operator’s Guide*”, published by McGraw-Hill Professional.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Certificate(s)

- (1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Certificates are valid for 5 years.

Recertification is FOC for a Lifetime.

Sample of Certificates

The following are samples of the certificates that will be awarded to course participants: -





- (2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

* Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology *				
		Haward Technology Middle East Continuing Professional Development (HTME-CPD)		
		Page 1 of 1		
<u>CEU Official Transcript of Records</u>				
TOR Issuance Date:		14-Nov-19		
HTME No.		8667-2014-9020-2555		
Participant Name:		Abdulsatar Al Otaibi		
Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
ME0020	Certified Boiler Operation, Control, Maintenance & Troubleshooting	November 10-14, 2019	30	3.0
Total No. of CEU's Earned as of TOR Issuance Date				3.0
TRUE COPY				
 Maricel De Guzman Academic Director				
<p>Haward Technology has been approved as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this approval, Haward Technology has demonstrated that it complies with the ANSI/IACET 1-2013 Standard which is widely recognized as the standard of good practice internationally. As a result of their Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2013 Standard.</p> <p>Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking Continuing Education Units (CEUs) in accordance with the rules & regulations of the International Association for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.</p>				
Haward Technology is accredited by				
				
P.O. Box 26070, Abu Dhabi, United Arab Emirates Tel.: +971 2 3091 714 Fax: +971 2 3091 716 E-mail: info@haward.org Website: www.haward.org				
* Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology * CEUs * Haward Technology *				

Course Certificate(s)


Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours

Certificate Accreditations

Haward's certificates are accredited by the following international accreditation organizations:

-  British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

-  The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Kyle Bester is a **Senior Mechanical & Process Engineer** with extensive years of practical experience within the **Oil & Gas, Power & Water Utilities** and other **Energy** sectors. His expertise includes **Boiler** Inspection & Maintenance, **Boiler** Systems, **Boiler** instrumentation & Controls, **Boiler** Inspection & Testing, **Boiler** Start-up & Shutdown, **Boiler** Operation & Steam System Management, **Process Design & Engineering, Piping Control Loops & Heat Exchangers, Safe Process Units Start-Up/Shutdown**, Development of Equipment Handling Over/Commissioning Procedures, **Process Plant** Troubleshooting & Engineering Problem Solving, **Process Plant** Performance & Efficiency, **Process Plant** Optimization, Rehabilitation, Revamping & Debottlenecking, **Distillation** Operation & Troubleshooting, Operation of the **Hydrocarbon Process** Equipment, Fired Heaters, Air Coolers, Crude Desalter, **Flare, Blowdown & Pressure Relief** Systems Operation, **Separation** Techniques, **Bulk Liquid Storage** Management, **Process Reactors, Compressors & Turbines** Troubleshooting, **Pumps & Valves** Installation & Operation, **Bearing & Bearing Failure** Analysis, **Pressure Vessel & High Pressure Boiler** Operation, Mechanical Seals, **Pipe** Maintenance & Repair, **Centrifugal & Positive Displacement Pump, Rotating Machinery, Tank Farm & Tank, Process Piping Design, Condition Monitoring** System, **Maintenance** Planning & Scheduling, **Maintenance** Shutdown & Turnaround, Reliability-Centered Maintenance (**RCM**), Root Cause Analysis (**RCA**) and Asset Integrity Management (**AIM**). Further, he is also well-versed in **Water Pumping** Station, **Water Distribution & Network** System, **Water Hydraulic** Modelling, **Water Pipelines** Materials & Fittings, **Potable Water Transmission, Water Supply & Desalination Plants** Rehabilitation, **Pipes & Fittings, Main Water Line** Construction and **Sewage & Industrial Wastewater** Treatment.

During his career life, Mr. Bester has gained his practical and field experience through his various significant positions and dedication as the **Project Manager, Asset Manager, Process Engineer, Water Engineer, Maintenance Engineer, Mechanical Engineer, Team Leader, Analyst, Process Engineering Dept. Supervisor, Landscape Designer** and **Senior Instructor/Trainer** for various international companies as well as infrastructures, water and wastewater treatment plants from New Zealand, UK, Samoa, Zimbabwe and South Africa, just to name a few.

Mr. Bester holds a **Diploma in Wastewater Treatment** and a **National Certificate in Wastewater & Water Treatment**. Further, he is a **Certified Instructor/Trainer**, an **Approved Chemical Handler** and has delivered numerous courses, trainings, conferences, seminars and workshops internationally.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1: Monday, 18th of August 2025

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	Boiler & Boiler Systems Types of Boilers • Configurations & Characteristics of Each Type • Codes & Standards • How to Use Steam Tables • Circulation of Boiler Water
0930 – 0945	Break
0945 – 1100	Boiler & Boiler Systems (cont'd) Combustion • Boiler Fluid Flow Paths • Thermodynamics • Fuel • Air • Feedwater • Steam or Hot Water
1100 – 1215	Burners, Superheaters & Reheaters Gas Burners • Oil Burners • Combination Gas/Oil Burners • Gas & Oil Trains • Waste Heat Recovery
1215 – 1230	Break
1230 – 1420	Burners, Superheaters & Reheaters (cont'd) Superheaters • Reheaters • Attemperators Configuration & Characteristics of each Type • Relevant Metallurgy & Alloy Materials & Creep Factor
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day One

Day 2: Tuesday, 19th of August 2025

0730 – 0930	Boiler Instrumentation & Controls Modulating Control System • Fixed Positioning • Parallel Positioning with Operator Trim • Fuel & Air Metering • Oxygen Trim • Feed Water Control
0930 – 0945	Break



0945 – 1100	Boiler Instrumentation & Controls (cont'd) Primary Control Sequence of Operation • Flame Monitoring Devices • Y-S 7800 Control System • Fireeye Flame Monitor • Microprocessor based Burner Management System • Controls & Safety Devices for Automatically Fired Boilers • NFPA-85 Series
1100 – 1215	Boiler Startup & Shutdown Preparation for Startup • The Pre-Startup Walk Through • Filling the Boiler Drum • Establishing Flow through the Boiler • Establishing a Boiler Flame
1215 – 1230	Break
1230 – 1420	Boiler Startup & Shutdown (cont'd) Basic Shutdown Procedures • Reducing Firing Rate • Reducing Steam Flow • Reducing Air & Gas Flow • Maintaining Flow through Superheater
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Two

Day 3: Wednesday, 20th of August 2025

0730 – 0930	Boiler Operation & Steam System Management Normal Operation & Steady State Conditions • Maintaining Design Steam Temperature & Pressure • Maintaining Proper Combustion Conditions
0930 – 0945	Break
0945 – 1100	Boiler Operation & Steam System Management (cont'd) Maintaining Proper Feed Water Conditions • Monitoring the Steam/Water Circuit • Safety Valves & Low Water Cutoff Control
1100 – 1215	Safety Valves & Low Water Cutoff Controls Codes & Standards • Set Pressures & Capacity • Control Blowdown Test • Slow Drain Test • Evaporative Test
1215 – 1230	Break
1230 – 1420	Boiler Water Chemistry & Treatment Boiler Feed Water Quality • Mechanical & Chemical Deriation • Boiler Water Chemical Selection & Dozing
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Three

Day 4: Thursday, 21st of August 2025

0730 – 0930	Boiler Water Chemistry & Treatment (cont'd) Steam Purity & Controlling Steam pH • Laboratory Control of Boiler Water Chemical Analysis Results • Sampling Boiler Water & Steam Produced
0930 – 0945	Break
0945 – 1100	Boiler Efficiency & Waste Heat Recovery Heat Exchanger Efficiency • Combustion Efficiency Data Collection • Optimum Oxygen Percentage • Optimum Stack Temperature • Waste Heat Recovery
1100 – 1215	Combustion Analysis & Tuning Procedures Combustion Efficiency Data Collection • Optimum Oxygen Percentage • Optimum Stack Temperature • Tips & Generally Accepted Practices

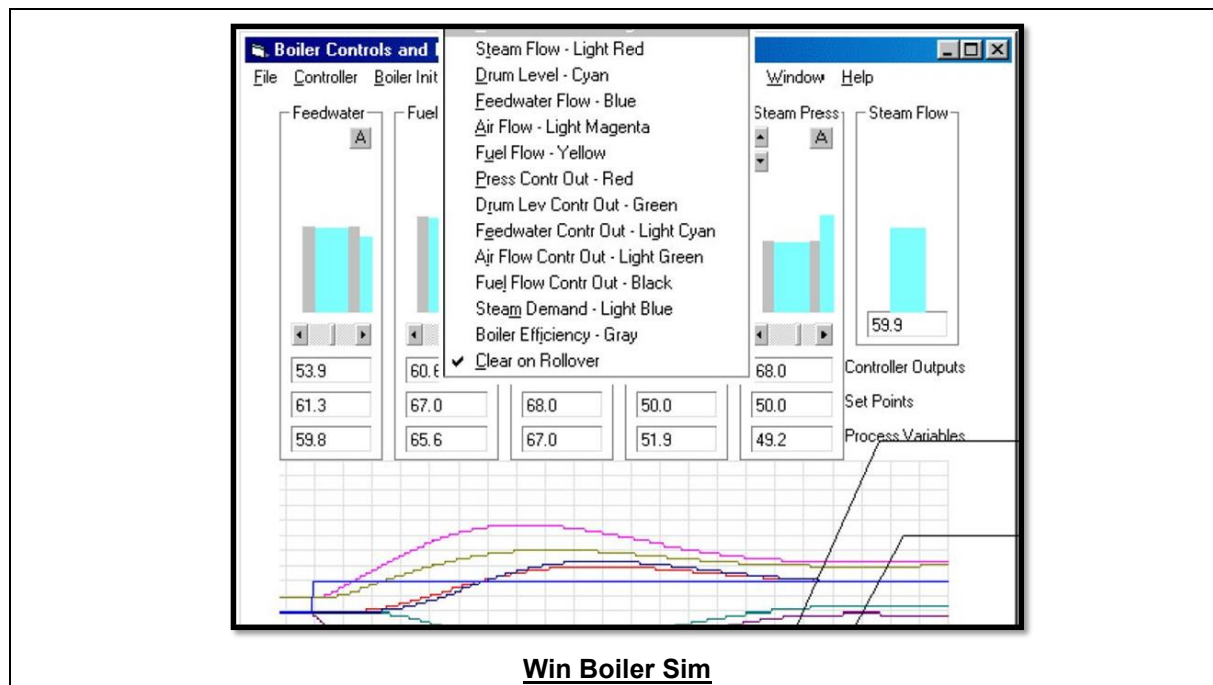
1215 – 1230	Break
1230 – 1420	Boiler Inspection & Testing Internal Inspection • External Inspection • Operational Inspection • Hydrostatic Pressure Test • Common Inspection Code Violations
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Four

Day 5: Friday, 22nd of August 2025

0730 – 0930	Boiler Maintenance & Protection Waterside Maintenance • Fireside Maintenance • Operating & Safety Control Maintenance • General Maintenance • Daily Maintenance • Weekly Maintenance • Monthly Maintenance • Annual Maintenance • Preventive Maintenance
0930 – 0945	Break
0945 – 1100	Boiler Emissions & Pollution Control Six Criteria Air Pollutants • NO _x & SO _x • VOCs • Pollution Control Systems
1100 – 1215	Boiler Troubleshooting & Safety Steam Traps • Loss of Boiler Flame • Low & High water • Loss of Boiler Auxiliaries • Boiler leaks
1215 – 1230	Break
1230 – 1300	Boiler Troubleshooting & Safety (cont'd) Boiler Overpressure • Equipment Fires • Foaming • Lockout/Tagout • Confined Spaces • Boiler Accidents – Cause & Effect
1300 – 1315	Course Conclusion Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course
1315 – 1415	COMPETENCY EXAM
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course

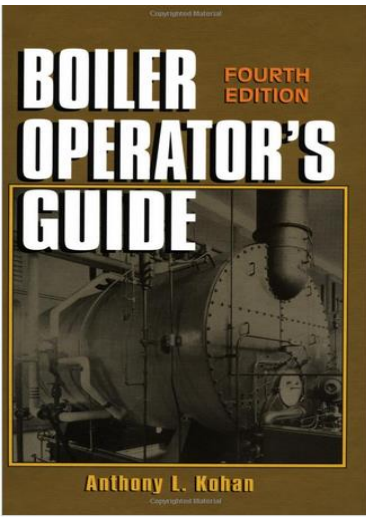
Simulator (Hands-on Practical Sessions)

Practical session will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the simulator “Win Boiler Sim”.



Book(s)

As part of the course kit, the following e-book will be given to all participants:



Title : Boiler Operator's Guide

ISBN : 978-0070365742

Author : Anthony Kohan

Publisher : McGraw-Hill Professional

Course Coordinator

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