

COURSE OVERVIEW LM0276
Certified Supply Chain Professional (CSCP)
(ASCM Exam Preparation Training)

Course Title

Certified Supply Chain Professional (CSCP) (ASCM Exam Preparation Training)

Course Date/Venue

November 22-26, 2026/TBA Meeting Room, Elite Byblos Hotel Al Barsha, Sheikh Zayed Road, Dubai, UAE

Course Duration/Credits

Five days/3.0 CEUs/30 PDHs

Course Reference

LM0276



Course Description



This practical and highly-interactive course includes real-life case studies where participants will be engaged in a series of interactive small groups and class workshops.



This intensive course is designed to prepare participants for the ASCM Certified Supply Chain Professional (CSCP) certification examination while providing practical knowledge of modern end-to-end supply chain management. The course covers the complete supply chain ecosystem, including supply chain strategy, planning, sourcing, manufacturing, logistics, inventory management, digital transformation, sustainability, risk management and continuous improvement. Participants will gain the knowledge and analytical skills required to manage global supply chains efficiently, improve operational performance and support strategic business objectives.



Further, the course will also discuss the end-to-end supply chain concepts and the roles and responsibilities of supply chain professionals; the supply chain strategy, business alignment, supply chain design and network configuration; the customer-centric supply chain management and supply chain performance measurement; the ethics, governance and regulatory compliance, demand planning and forecasting; and the sales and operations planning (S&OP), supply planning, capacity management and procurement and strategic sourcing.

During this interactive course, participants will learn the supplier relationship management (SRM), inventory planning and control and manufacturing operations; the warehouse management, transportation management, global logistics and international trade and distribution network management; the reverse logistics and circular supply chains, digital supply chain technologies and supply chain analytics; the supply chain risk management, sustainability and ESG and financial management in supply chains; the innovation and future supply chains; the and lean, six sigma and continuous improvement, supply chain leadership; and the project and change management.

Course Objectives/Outcomes & Benefits for the Participants

Upon the successful completion of this course, each participant will be able to:-

- Get prepared for the next Certified Supply Chain Professional (CSCP) exam and have enough knowledge and skills to pass such exam to get the CSCP certification from the Association of Supply Chain Management (ASCM)
- Discuss end-to-end supply chain concepts and the roles and responsibilities of supply chain professionals
- Carryout supply chain strategy and business alignment, supply chain design and network configuration as well as customer-centric supply chain management
- Apply supply chain performance measurement, ethics, governance and regulatory compliance including demand planning and forecasting
- Employ sales and operations planning (S&OP), supply planning, capacity management and procurement and strategic sourcing
- Carryout supplier relationship management (SRM), inventory planning and control and manufacturing operations
- Apply warehouse management, transportation management, global logistics and international trade and distribution network management
- Recognize reverse logistics and circular supply chains, digital supply chain technologies and supply chain analytics
- Apply supply chain risk management, sustainability and ESG and financial management in supply chains
- Discuss innovation and future supply chains and implement Lean, Six Sigma and continuous improvement, supply chain leadership and project and change management

Who Should Attend

This course provides an overview of all significant aspects and considerations of supply chain for professionals who are interested in increasing their knowledge and expertise in the field of global supply chain management.

Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

Course Certificate(s)

- (1) CSCP certificates will be issued to participants who have successfully completed the course and passed the exam. Successful candidate will be certified as a "Certified Supply Chain Professional (CSCP)".



- (2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
LM0276	Certified Supply Chain Professional (CSCP) (ASCM Exam Preparation Training)	Nov 10-14, 2025	30	3.0

Total No. of CEU's Earned as of TOR Issuance Date: 3.0

TRUE COPY
Jaryl Castillo
Academic Director

Haward Technology has been approved as an Accredited Provider by the International Association for Continuing Education and Training (IACET), 2011 Cooperative Way, Suite 300, Harlan, VA 20171, USA, by clearing this approval. Haward Technology has demonstrated that it complies with the ANSI/IACET 1-2018 Standard which is widely recognized as the standard of good practice internationally. As a result of their Accredited membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2018 Standard.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking Continuing Education Units (CEUs) in accordance with the rules & regulations of the International Association for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted format for measurement of professional continuing education.

Haward Technology is accredited by:

BAC, IACET, ISO 9001:2015, PM, AWS, UKAS, TCMF, BOHS

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Certificate Accreditations

Haward's certificates are accredited by the following international accreditation organizations:

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British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Mr. Pan Kidis, MBA, BSc, is a Senior Logistics & Management Consultant with over 30 years of extensive experience in Logistics & Transportation Planning Methods, Forecasting Logistics Demands, Visual Network Model, Logistics Operations, Strategic Transport Planning, Transport System, Fleet Planning, Routing & Scheduling, Transport Cost Concepts & Elements, Costing Vehicles & Trips, Tariff Fixing, Supply Chain & Operations Management, Logistics & Production Planning, Cost Reduction Techniques, Inventory Management, Business Analysis, Risk Management, Production

Management, Warehouse Management, Production Planning, Material Requirement Planning, Budgeting, Production & Shop Floor Scheduling, Cost Analysis, Database Design & Implementation, Business Administration, Production Data Acquisition & Analysis, Industrial Logistics, Process Improvement, Team Leadership & Training, Textile Manufacturing, Staff Reduction, Warehouse and Shipping. Further, he is also well-versed in **Cash Flow Management, Decision Making Techniques, Production Planning & Scheduling, Production & Product Inventory Control, Inventory Analysis Tools, Stock Management Techniques, Material Handling, Process Improvement & Equipment Selection, Costing & Budgeting, Wastewater Treatment Plant Monitoring & Control, Volume Tank Measurements, Data Acquisition and Energy Conservation.** He is currently the **Business Analyst** of Diasfalis Ltd. wherein he is responsible in the design of the proposed business model and develop and evaluate new applications.

Mr. Kidis had occupied several significant positions as the Supply Chain Manager, Production Planning & Logistics Manager, Purchasing Office Manager, Project Manager, Assistant Dyeing Manager, Production Supervisor, Production Coordinator and Design & Analysis Intern for various international companies such as the Hellenic Fabrics, AKZO Chemicals Ltd. and EKO Refinery and Greek Navy Force.

Mr. Kidis has a **Master** degree in **Business Administration** from the **University of Kent, UK** and a **Bachelor** degree in **Chemical Engineering** from the **Aristotle University of Thessaloniki, Greece.** Further, he is a **Certified Instructor/Trainer** and has delivered numerous trainings, courses, workshops, seminars and conferences internationally.

Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Learning Design & Customization

This course can be customized to the exact requirements of clients. Haward Technology is so proud of our huge capabilities in tailoring our courses to the training needs of our valued clients.

Training Fee

US\$ 5,500 per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Exam Fee

US\$ \$2,690 per Delegate + **VAT**.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the workshop for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1: Sunday, 22nd of November 2026

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	PRE-TEST
0830 – 0930	Introduction to CSCP & End-to-End Supply Chain Management Overview of ASCM CSCP Certification Framework • Evolution of Modern Supply Chains • End-to-End Supply Chain Concepts • Roles and Responsibilities of Supply Chain Professionals
0930 – 0945	Break
0945 – 1030	Supply Chain Strategy & Business Alignment Business Strategy versus Supply Chain Strategy • Competitive Priorities and Value Creation • Supply Chain Operating Models • Strategic Performance Objectives
1030 – 1130	Supply Chain Design & Network Configuration Supply Chain Network Design • Facility Location and Distribution Strategies • Global Supply Chain Structures • Capacity and Infrastructure Planning
1130 – 1215	Customer-Centric Supply Chain Management Voice of the Customer (VOC) • Customer Segmentation • Customer Service Strategies • Customer Experience Management
1215 – 1230	Break
1230 – 1330	Supply Chain Performance Measurement Key Performance Indicators (KPIs) • Balanced Scorecard Methodology • Benchmarking Techniques • Supply Chain Maturity Assessment
1330 – 1420	Ethics, Governance & Regulatory Compliance Ethical Supply Chain Practices • Corporate Governance • International Trade Compliance • Legal and Regulatory Requirements
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day One

Day 2: Monday, 23rd of November 2026

0730 – 0830	Demand Planning & Forecasting Demand Management Process • Forecasting Techniques • Demand Sensing • Forecast Accuracy Improvement
0830 – 0930	Sales & Operations Planning (S&OP) S&OP Framework • Integrated Business Planning (IBP) • Cross-Functional Collaboration • Executive Decision-Making Process

0930 – 0945	<i>Break</i>
0945 – 1100	Supply Planning & Capacity Management <i>Supply Planning Fundamentals • Capacity Planning • Constraint Management • Resource Optimization</i>
1100 – 1215	Procurement & Strategic Sourcing <i>Procurement Lifecycle • Strategic Sourcing Methodologies • Supplier Selection • Contract Management</i>
1215 – 1230	<i>Break</i>
1230 – 1330	Supplier Relationship Management (SRM) <i>Supplier Performance Evaluation • Supplier Development Programs • Supplier Collaboration • Strategic Supplier Partnerships</i>
1330 – 1420	Inventory Planning & Control <i>Inventory Classification • Safety Stock Planning • Inventory Optimization • Inventory Performance Metrics</i>
1420 – 1430	Recap <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow</i>
1430	<i>Lunch & End of Day Two</i>

Day 3: Tuesday, 24th of November 2026

0730 – 0830	Manufacturing Operations <i>Manufacturing Strategies • Lean Manufacturing • Production Planning • Continuous Flow Operations</i>
0830 – 0930	Warehouse Management <i>Warehouse Design • Receiving and Storage • Picking and Packing • Warehouse Automation</i>
0930 – 0945	<i>Break</i>
0945 – 1100	Transportation Management <i>Transportation Modes • Freight Planning • Carrier Selection • Transportation Cost Optimization</i>
1100 – 1215	Global Logistics & International Trade <i>International Transportation • Incoterms® Rules • Customs and Border Compliance • Global Trade Documentation</i>
1215 – 1230	<i>Break</i>
1230 – 1330	Distribution Network Management <i>Distribution Strategies • Distribution Requirements Planning (DRP) • Order Fulfillment • Last-Mile Delivery Optimization</i>
1330 – 1420	Reverse Logistics & Circular Supply Chains <i>Product Returns Management • Reverse Logistics Processes • Circular Economy Principles • Asset Recovery Strategies</i>
1420 – 1430	Recap <i>Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow</i>
1430	<i>Lunch & End of Day Three</i>

Day 4: Wednesday, 25th of November 2026

0730 – 0830	Digital Supply Chain Technologies Artificial Intelligence (AI) • Machine Learning Applications • Internet of Things (IoT) • Cloud-Based Supply Chain Platforms
0830 – 0930	Supply Chain Analytics Business Intelligence • Predictive Analytics • Prescriptive Analytics • Data Visualization and Dashboards
0930 – 0945	Break
0945 – 1100	Supply Chain Risk Management Risk Identification • Risk Assessment • Business Continuity Planning • Supply Chain Resilience
1100 – 1215	Sustainability & ESG Sustainable Procurement • Environmental Performance • Social Responsibility • Governance Practices
1215 – 1230	Break
1230 – 1330	Financial Management in Supply Chains Total Cost of Ownership (TCO) • Working Capital Optimization • Cash-to-Cash Cycle • Financial Performance Indicators
1330 – 1420	Innovation & Future Supply Chains Industry 4.0 • Digital Twins • Blockchain Applications • Autonomous Supply Chains
1420 – 1430	Recap Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today and Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Four

Day 5: Thursday, 26th of November 2026

0730 – 0830	Lean, Six Sigma & Continuous Improvement Lean Principles • Six Sigma Methodology • Kaizen Events • PDCA Cycle
0830 – 0930	Supply Chain Leadership Leadership Competencies • Cross-Functional Collaboration • Change Management • Stakeholder Engagement
0930 – 0945	Break
0945 – 1100	Project & Change Management Project Planning • Supply Chain Transformation • Organizational Readiness • Benefits Realization
1100 – 1215	Supply Chain Case Studies Manufacturing Supply Chains • Retail Supply Chains • Healthcare Supply Chains • Oil and Gas Supply Chain
1215 – 1230	Break
1230 – 1345	CSCP Knowledge Review Review of CSCP Exam Domains • Key Supply Chain Concepts • Formula and Calculation Review • Best Practices and Lessons Learned
1345 – 1400	Course Conclusion Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course

MOCK Exam

Upon the completion of the course, participants have to sit for a MOCK Examination similar to the exam of the Certification Body through Haward's Portal. Each participant will be given a username and password to log in Haward's Portal for the MOCK Exam during the 60 days following the course completion. Each participant has only one trial for the MOCK exam within this 60-day examination window. Hence, you have to prepare yourself very well before starting your MOCK exam as this exam is a simulation to the one of the Certification Body.

Practical Sessions

This practical and highly-interactive course includes real-life case studies and exercises:-



Course Coordinator

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