

**COURSE OVERVIEW LS0051**  
**Professional Leader**  
**Excellence in Leadership & Teambuilding**  
**(Accredited by ILM)**

**Course Title**

Professional Leader: *Excellence in Leadership & Teambuilding (Accredited by ILM)*

**Course Date/Venue**

October 19-23, 2025/Pierre Loti Meeting Room,  
Mövenpick Hotel Istanbul Golden Horn, Istanbul,  
Turkey

**Course Reference**

LS0051

**Course Duration/Credits**

Five days/3.0 CEUs/30 PDHs



**Course Description**



***This practical and highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.***



To grow in today's highly competitive and rapidly changing business environment, team leaders must have strong skills in managing and leading their teams. The very essence of having a successful organization is having both the leadership and the management skills although more often, people try to separate them by saying that they are leaders, but not managers or that leadership is doing the right thing while management is doing things right. But reality each organization need both.



The course presents an overview of leadership competence criteria as applied in modern business situations and international corporations. The drawn analogies illustrate the applications, limitations and values of leadership and teambuilding as an integrated process in handling diverse managerial challenges. The course topics stress the individuality of approaches, uniqueness of skills and behavioral tendencies in the present date, with practical parallel reference to the development of the leadership profile over time in relation to the team creation and its operational methodologies.



Upon course completion, each participant will have an overview of leadership styles, techniques, skills, methodologies and paradigms which will provide them with an opportunity to experience the challenges encountered in situational leadership circumstances. The participants will examine the qualities and characteristics of famous international figures such as charisma, focus and vision, and analyze their personal leadership profiles. The course will further address teambuilding in the context of emotional intelligence, and juxtapose its aspects with team spirit approaches such as commitment, loyalty, and enthusiasm. The participants will appreciate the value of leadership and teambuilding on associate management skills relating to empowerment, motivation and the art of facilitation.

The course will conclude by a review of the effect of leadership on quantum management in terms of competence standards, corporate transformation, change management, re-engineering, sustainable performance and simulation of creativity. The attendee will have the opportunity to draw a personal implementation plan to reflect the totality of the diverse learning points.

### **Course Objectives**

Upon the successful completion of this course, each participant will be able to:-

- Get certified as a “*Professional Leader*”
- Apply proper leadership styles, techniques, skills, methodologies and paradigms in order to become an effective team leader
- Analyze the qualities, characteristics and components of the leadership
- Identify various teambuilding components such as team composition, team spirit, team role and team work
- Discuss the leadership value, empowerment, commitment, loyalty motivation and self-development
- Demonstrate the leadership career laddering, performance management, productivity and creativity and handle proper conflict resolution
- Present different personality styles and self command as a way of communication
- Employ employee motivation within the organization

### **Exclusive Smart Training Kit - H-STK®**



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

### **Who Should Attend**

This course is specifically designed to enhance the leadership skills of both technical and non-technical personnel such as managers, superintendents, engineers, head of departments, officers, team leaders and unit supervisors who have to demonstrate, and/or coach others in leadership skills. The course will be additionally of value to staff in support or advisory functions such as strategy formation, policy development, organizational development, human resource development, audit, welfare and projects.

### Course Certificate(s)

- (1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Successful candidate will be certified as a “*Professional Leader*”. Certificates are valid for 5 years.

**Recertification is FOC for a Lifetime.**

### Sample of Certificates

The following are samples of the certificates that will be awarded to course participants:-








### **Certificate Accreditations**

Haward's certificates are accredited by the following international accreditation organizations: -

-  ILM (City & Guilds Group)

Haward Technology has been awarded the **ILM Recognised Organization** under the **City & Guilds Group Business**. The ILM stands for excellence in leadership and management qualifications design, development and delivery under the City & Guilds of London Institute as the award-giving body for these qualifications. ILM recognises and approved the programmes of training providers and academic institutions that deliver quality-assured training and accredited qualifications. As an Approved Provider of ILM Recognised programmes, **Haward Technology** meets the quality assurance criteria of the ILM to deliver application-based leadership and management programs that meet international standards and professional benchmarks.

-  British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. Haward's certificates are internationally recognized and accredited by the British Accreditation Council (BAC). BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

-  The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.



### Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



**Dr. Chris Le Roux**, PhD, MSc, BSc, PMI-PMP, PMI-ATP, is a **Senior Management Consultant** with over **30 years** of teaching, training and industrial experience. His expertise lies extensively in the areas of **Leadership & Teambuilding Skills, Interpersonal Skills & Teamwork, Team Work Skills, Excellence Team Building, Creating Customer Experiences, Corporate Communication & Public Relations, Effective Communication & Influencing Skills, Improving Influencing Skills, Teamwork & Communication Skills, Effective Team Working Skills, Therapeutic Communication Skills, Transforming Personal & Team Effectiveness, Goal Setting & Team Building, Exceeding Customer Expectations, Excellence in Customer Services Using NLP (Neuro Linguistic Programming), Customer Service Excellence, Advanced Customer Orientation, Customer Satisfaction, Effective Internal Customer Care, Customer Value Management, Certified Customer Journey, Problem Solving & Decision-Making, Creative Thinking Techniques, Strategic Problem Solving in Petroleum Operations, Strategic Talent Management, Talent Management Succession Planning, Career Path Planning & Performance Management, Talent Development, Coaching & Mentoring Techniques, Developing Effective Partnerships, Relationship Management, Negotiation Skills, Developing Personal Resilience, Situational Analysis, Strategic Planning & Decision Making, Contractors Agreement, Service Level Agreement (SLA), Supplier Assessment & Performance Management, Supplier Management, Procurement & Techniques, Effective Contractors Management, Contracting & Outsourcing, Cultural Diversity in the Workplace, Cross Cultural Awareness, Culture Diversity & Inclusion, Stress Management, HR Process, HR Strategies, HR Lifecycle, Talent Management, General Services Policies & Procedures Operating Manual, Organizations Policies & Procedures, Non-Compliance Reporting, Decision Making, Strategic Human Resources Management, Change Management, Organizational Development, Career Management, Situation & Behaviour Analysis, Coaching Skills, Negotiation Skills, Strategic Planning, Time Management, Budget & Cost Estimation, Risk Analysis & Risk Management, Stress Management, Inventory Management and Financial Administration. Further, he is also well-versed in Water Supply System Security, Vulnerability & Terrorism, Integrated Security Systems, Incident Threat Characterization & Analysis, Physical Security Systems, Security Crisis, Security Emergency Plan, Command & Control System, Preventive Actions and Situation Analysis. He was the **Psychologist & Project Manager** wherein he was responsible in the project management and private psychology practices.**

During his career life, Dr. Le Roux has gained his academic and field experience through his various significant positions and dedication as the **Director, Medico Legal Assessor Psychologist, Training & Development General Manager, Project Manager, Account Manager, Commercial Sales Manager, Manager, Sales Engineer, Project Specialist, Psychology Practitioner, Senior HR Consultant, Senior Lecturer, Senior Consultant/Trainer, Business Consultant, Assistant Chief Education Specialist, ASI Coordinator, Part-time Lecturer/Trainer, PMP & Scrum Trainer, Assessor & Moderator, Team Leader, Departmental Head, Technical Instructor/Qualifying Technician, Apprentice Electrician: Signals and Part-Time Electrician** from various companies and universities such as the South African Railway (SAR), Department of Education & Culture, **ESKOM**, Logistic Technologies (Pty. Ltd), Human Development: Consulting Psychologies (HDCP) & IFS, Mincon, Eagle Support Africa, Sprout Consulting, UKZN, Grey Campus, Classis Seminars, CBM Training, just to name a few.

Dr. Le Roux has a **PhD in Commerce Major in Leadership in Performance & Change**, a **Master's degree in Human Resource Management**, a **Bachelor's degree (with Honours) in Industrial Psychology**, a **National Higher Diploma** and a **National Technical Diploma in Electrical & Mechanical Engineering**. Further, he is a **Certified Project Management Professional (PMI-PMP)**, a **Certified Scrum Master Trainer** by the VMedu, a **Certified Instructor/Trainer** and a **Certified Internal Verifier/Assessor/Trainer** by the **Institute of Leadership & Management (ILM)**. Moreover, he is a **Registered Industrial Psychologist** by the Health Professions Council of South Africa (HPCSA), a **Registered Educator** by the South African Council for Educators (SACE) and a **Registered Facilitator, Assessor & Moderator** with Education, Training and Development Practices (ETDP) SETA. He has further delivered numerous trainings, courses, seminars, conferences and workshops globally.



### Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

### Course Fee

**US\$ 6,000** per Delegate + **VAT**. This rate includes H-STK® (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

### Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

### Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:-

#### **Day 1: Sunday, 19<sup>th</sup> of October 2025**

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	<b>PRE-TEST</b>
0830 – 0930	<b>Management Versus Leadership</b>
0930 – 0945	Break
0945 – 1100	<b>Leadership Styles- An Overview</b>
1100 – 1230	<b>The Techniques &amp; Skills that Contribute to a Leadership Style</b>
1230 – 1245	Break
1245 – 1420	<b>The Leadership Paradigm</b>
1420 – 1430	<b>Recap</b>
1430	Lunch & End of Day One

#### **Day 2: Monday, 20<sup>th</sup> of October 2025**

0730 – 0930	<b>Situational Leadership</b>
0930 – 0945	Break
0945 – 1100	<b>Teambuilding</b>
1100 – 1230	<b>Case Study- The Team Leader's Mirage</b>
1230 – 1245	Break
1245 – 1420	<b>Leadership Approaches</b>
1420 – 1430	<b>Recap</b>
1430	Lunch & End of Day Two

**Day 3: Tuesday, 21<sup>st</sup> of October 2025**

0730 – 0930	<i>The Leadership Zone</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<i>Vision &amp; Mission Statements</i>
1100 – 1230	<i>Competency &amp; Competence Standards</i>
1230 – 1245	<i>Break</i>
1245 – 1420	<i>A Leadership Model – Exercise</i>
1420 – 1430	<i>Recap</i>
1430	<i>Lunch &amp; End of Day Three</i>

**Day 4: Wednesday, 22<sup>nd</sup> of October 2025**

0730 – 0930	<i>Personality Styles &amp; Self Command</i>
0930 – 0945	<i>Break</i>
0945 – 1100	<i>Conflict Resolution</i>
1100 – 1230	<i>Emotional Intelligence</i>
1230 – 1245	<i>Break</i>
1245 – 1330	<i>Career Laddering</i>
1330 – 1420	<i>Performance Management</i>
1420 – 1430	<i>Recap</i>
1430	<i>Lunch &amp; End of Day Four</i>

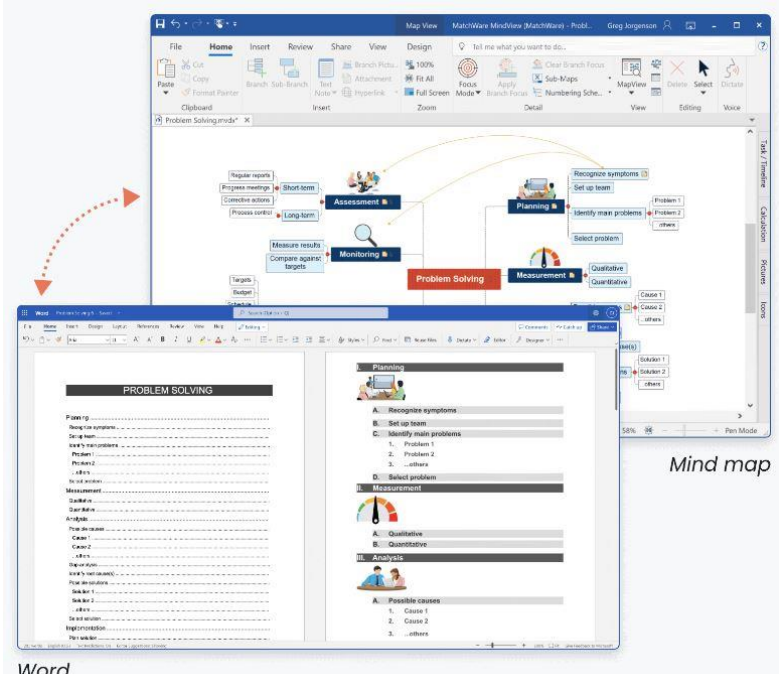
**Day 5: Thursday, 23<sup>rd</sup> of October 2025**

0730 – 0930	<i>Dynamics of Balance</i>
0930 – 0945	<i>Break</i>
0945 – 1030	<i>Leadership &amp; Change</i>
1030 – 1130	<i>Productivity &amp; Process Alignment</i>
1130 – 1230	<i>Creativity</i>
1230 – 1245	<i>Break</i>
1245 – 1300	<i>Motivation</i>
1300 – 1315	<i>Course Conclusion</i>
1315 – 1415	<b>COMPETENCY EXAM</b>
1415 – 1430	<i>Presentation of Course Certificates</i>
1430	<i>Lunch &amp; End of Course</i>



## Simulator (Hands-on Practical Sessions)

Practical sessions will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using “Mindview Software” and “Visio Software”.

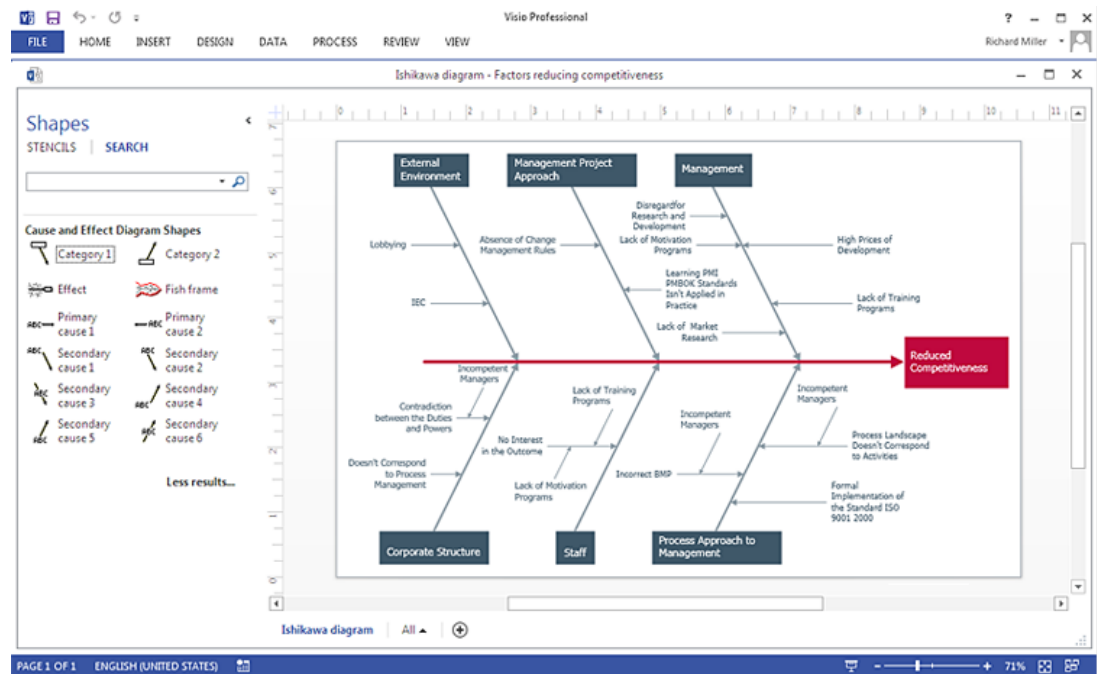


The screenshot displays the Mindview Software interface. The top window shows a mind map titled "Problem Solving" with branches for "Assessment", "Planning", "Measurement", and "Monitoring". The bottom window shows a word document titled "PROBLEM SOLVING" with sections for "Planning", "Measurement", and "Monitoring".

Mind map

Word

**Mindview Software**



The screenshot displays the Visio Professional software interface. The main window shows an Ishikawa diagram titled "Ishikawa diagram - Factors reducing competitiveness". The diagram illustrates the relationship between various factors and the outcome of "Reduced Competitiveness".

Ishikawa diagram

**Visio Software**

## Course Coordinator

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