

## COURSE OVERVIEW HE0629

# Food Safety Certification for Managers, Chefs and Supervisors

#### Course Title

Food Safety Certification for Managers, Chefs and Supervisors

# Course Reference

<u>Course Duration/Credits</u> Five days/3.0 CEUs/30 PDHs

#### Course Date/Venue





| Session(s) | Dates                  | Venue   |
|------------|------------------------|---|
| 1          | January 26- 30, 2025   | TBA Meeting Room, Taksim Square Hotel, Istanbul, Turkey                     |
| 2          | April 07- 11, 2025     | Ajman Meeting Room, Grand Millennium Al Wahda<br>Hotel, Abu Dhabi, UAE      |
| 3          | June 15- 19, 2025      | Al Khobar Meeting Room, Hilton Garden Inn, Al Khobar, KSA                   |
| 4          | September 07- 11, 2025 | Boardroom 1, Elite Byblos Hotel Al Barsha, Sheikh<br>Zayed Road, Dubai, UAE |

#### Course Description



#### This practical and highly-interactive course includes real-life case studies and exercises where participants will be engaged in a series of interactive small groups and class workshops.

This course is designed to provide participants with a detailed and up-to-date overview of food safety. It covers the food safety, critical control points, regulation and inspection; the biohazards, foodborne disease and food spoilage; the bacteria, common foodborne illness, viruses and parasites; and the contaminants comprising of biological contamination, chemical contamination and physical contamination.

During this interactive course, participants will learn the preservation and temperature control; the employee health and hygiene covering common hazards, skin, hair, mouth, nose and throat, employee sickness, hand washing, clothing, perfume and jewelry; purchasing, receiving and storing of foods; the importance and difference of cleaning and sanitizing; the pest control including its prevention and eradication; the faculty design covering the building design, equipment, floors, walls and ceilings; and the HACCP System and hazard analysis control point.



HE0629 - Page 1 of 8 HE0629-01-25|Rev.06|23 August 2024





#### Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply and gain an in-depth knowledge on food safety program
- Discuss food safety as well as its critical control points, regulation and inspection
- Explain biohazards, foodborne disease and food spoilage covering bacteria, common foodborn illnesses, viruses and parasites
- Identify contaminants comprising of biological contamination, chemical contamination and physical contamination
- Determine preservation and temperature control as well as employee health and hygiene covering common hazards, skin, hair, mouth, nose and throat, employee sickness, hand washing, clothing, perfume and jewelry
- Purchase, receive and store foods as well as recognize the importance and difference of cleaning and sanitizing
- Employ pest control and its prevention and eradication
- Review faculty design covering the building design, equipment, floors, walls and ceilings
- Carryout HACCP System and hazard analysis control point

#### Who Should Attend

This course provides an overview of all significant aspects and considerations of food safety for all managers, supervisors and chefs working in any branch of the food industry.

#### Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-ofthe-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

#### Course Fee

| Istanbul  | <b>US\$ 6,000</b> per Delegate + <b>VAT</b> . This rate includes Participants Pack (Folder, Manual, Hand-outs, etc.), buffet lunch, coffee/tea on arrival, morning & afternoon of each day. |
|-----------|---|
| Abu Dhabi | <b>US\$ 5,500</b> per Delegate + <b>VAT</b> . This rate includes H-STK <sup>®</sup> (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.      |
| Al Khobar | <b>US\$ 5,500</b> per Delegate + <b>VAT</b> . This rate includes H-STK <sup>®</sup> (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.      |
| Dubai     | <b>US\$ 5,500</b> per Delegate + <b>VAT</b> . This rate includes H-STK <sup>®</sup> (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.      |



HE0629 - Page 2 of 8





#### Course Certificate(s)

(1) Internationally recognized Wall Competency Certificates and Plastic Wallet Card Certificates will be issued to participants who have successfully completed the course and passed the exam at the end of the course. Certificates are valid for 5 years.

#### Recertification is FOC for a Lifetime.

#### **Sample of Certificates**

The following are samples of the certificates that will be awarded to course participants:-







Food Safety Certification for Managers, Chefs and Supervisors Certification Program

This program is designed to assist companies in identifying professionals who have satisfied the minimum competencies specified in HE629-IH. Haward Technology does not warrant or guarantee the performance of any professional certified under this program.

CC2120



HE0629 - Page 3 of 8

HE0629-01-25|Rev.06|23 August 2024



C LACET



(2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.



HE0629 - Page 4 of 8







#### **Certificate Accreditations**

Certificates are accredited by the following international accreditation organizations:-

The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

• \*\*\* \* BAC

British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

#### **Accommodation**

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.



HE0629 - Page 5 of 8





### Course Instructor(s)

Subject to availability, one of the following instructors will conduct the course:-



Mr. Douglas Robinson is currently the President of DSR Consulting. He is a Facilitator and Consultant of Food & Beverage with over 35 years of experience in industry. His wide experience and expertise cover Food and Safety Management, Hazard Analysis of Critical Control Points (HACCP), Food Hygiene, Food Sampling, Food Risk Analysis Quality Management, ISO Standards, Microbiology and Food &

Pharmaceutical Technology. He is a Registered Assessor of Food & Beverage and Quality Management.

Mr. Robinson facilitated in-house skills development programmes in a lot of companies worldwide and has extensive consulting experience in both public and private sectors with knowledge assessments and practical workplace assessments on **food & beverage**, **HACCP**, **microbiology**, **Food & Pharmaceutical** technology, **food safety** and quality, manufacturing principles, systems, production and project management.

During his long career life, Mr. Robinson worked for many International companies such as **Tiger Foods Brands**, **National Foods**, **Premier Foods**, **Unilever**, **Nestle's**, **SAB Miller**, **Mondi Manufacturing**, **Mondi Forests**, **Masonite Africa**, **Frame** etc.

Mr. Robinson has a Master degree in Business Administration (MBA) from the University of Durban-Westville, a Bachelor degree with Honors in Business Management and Administration and Diplomas in Medical Technology, Marketing Management, Business Management and Project Management from the University of Rhodesia and from the Damelin Management School respectively. Further, he is a Certified Instructor/Trainer, a Certified Trainer/Assessor by the Institute of Leadership & Management (ILM), an active member of international professional affiliations and delivered innumerable trainings, courses, workshops and seminars globally.

#### Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

| Day 1       |  |  |
|-------------|--|--|
| 0730 - 0800 | Registration & Coffee  |  |
| 0800 - 0815 | Welcome & Introduction   |  |
| 0815 - 0830 | PRE-TEST   |  |
| 0830 - 0930 | Introduction to Food Safety  |  |
|             | What is Food • Critical Control Points • Regulation and Inspection |  |
| 0930 - 0945 | Break  |  |
| 0945 - 1100 | Biohazards, Foodborne Disease, Food Spoilage                       |  |
|             | What is a Biohazard • Bacteria                                     |  |



HE0629 - Page 6 of 8





| 1100 – 1230 | <b>Biohazards, Foodborne Disease, Food Spoilage (cont'd)</b><br>Common Foodborn Illnesses • Viruses and Parasites |
|-------------|---|
| 1230 – 1245 | Break   |
| 1245 - 1420 | <b>Biohazards, Foodborne Disease, Food Spoilage (cont'd)</b><br>Foodborne Disease • Food Spoilage                 |
| 1420 - 1430 | Recap   |
| 1430        | Lunch & End of Day One  |

#### Day 2

| 0730 - 0900 | <i>Contaminants</i><br><i>Biological Contamination</i> • <i>Chemical Contaminations</i> |
|-------------|---|
| 0900 - 0915 | Break   |
| 0915 – 1100 | <i>Contaminants (cont'd)</i><br><i>Physical Contamination</i>                           |
| 1100 - 1230 | Preservation  |
| 1230 - 1245 | Break   |
| 1245 - 1420 | Temperature Control   |
| 1420 - 1430 | Recap   |
| 1430        | Lunch & End of Day Two  |

#### Day 3

| Employed Health & Huging  |  |
|---|--|
| <b>Employee Health &amp; Hygiene</b><br>Common Hazards • Skin, Hair, Mouth, Nose and Throat |  |
|   |  |
| Break   |  |
| Employee Health & Hygiene (cont'd)  |  |
| Employee Sickness • Hand Washing • Clothing, Perfume and Jewelry                            |  |
| Purchasing and Receiving  |  |
| Break   |  |
| Storing of Foods  |  |
| Storage   |  |
| Recap   |  |
| Lunch & End of Day Three  |  |
|   |  |

#### Day 4

| Day         |   |  |
|-------------|---|--|
| 0730 – 0930 | <i>Cleaning &amp; Sanitizing</i><br>How to Clean and Sanitize • The Importance of Cleaning and Sanitizing |  |
| 0930 - 0945 | Break   |  |
| 0945 – 1100 | <i>Cleaning &amp; Sanitizing (cont'd)</i><br>The Difference between Cleaning and Sanitizing               |  |
| 1100 – 1215 | Pest Control     Pest Control   • Prevention  |  |
| 1215 – 1230 | Break   |  |
| 1230 - 1420 | Pest Control (cont'd)<br>Eradication  |  |
| 1420 – 1430 | Recap   |  |
| 1430        | Lunch & End of Day Four   |  |



HE0629 - Page 7 of 8





#### Day 5

| Dayo        |   |  |
|-------------|---|--|
| 0730 - 0930 | <b>Facility Design</b><br>Building Design • Equipment                             |  |
| 0930 - 0945 | Break   |  |
| 0945 – 1100 | <i>Facility Design</i><br><i>Floors, Walls and Ceilings</i>                       |  |
| 1100 – 1215 | The HACCP System   Hazard Analysis Control Point                                  |  |
| 1215 - 1230 | Break   |  |
| 1230 - 1300 | <i>The HACCP System (cont'd)</i><br><i>Hazard Analysis Control Point (cont'd)</i> |  |
| 1300 - 1515 | Course Conclusion   |  |
| 1315 - 1415 | COMPETENCY EXAM   |  |
| 1415 - 1430 | Presentation of Course Certificates   |  |
| 1430        | Lunch & End of Course   |  |

Practical Sessions This practical and highly-interactive course includes real-life case studies and exercises:-



# **Course Coordinator**

Mari Nakintu, Tel: +971 2 30 91 714, Email: mari1@haward.org



HE0629 - Page 8 of 8

