

**COURSE OVERVIEW ME0020**  
**Certified Boiler Operation, Maintenance & Water Treatment**  
**Technology**

**Course Title**

Certified Boiler Operation, Maintenance & Water Treatment Technology

**Course Date/Venue**

Session 1: February 09-13, 2025/Boardroom 1, Elite Byblos Hotel Al Barsha, Sheikh Zayed Road, Dubai, UAE  
 Session 2: November 09-13, 2025/Al Khobar Meeting Room, Hilton Garden Inn, Al Khobar, KSA



**Course Reference**

ME0020

**Course Duration/Credits**

Five days/3.0 CEUs/30 PDHs

**Course Description**



***This practical, highly-interactive course includes various practical sessions and exercises. Theory learnt will be applied using our state-of-the-art simulators.***

This course provides a comprehensive coverage of the modern high-pressure boilers. It has been completely revised, reorganized and updated to include the latest techniques in boiler operation, maintenance, water treatment, performance, optimization, inspection, control, troubleshooting, safety, emission and steam system management. Sections on boiler water treatment are now included in the course. The course utilizes actual case studies from around the world to highlight the topics discussed.

The course provides practical information that can be readily applied to pinpoint and minimize energy losses in boiler plants and energy distribution systems. Participants will be guided through their plant system component by component, showing exactly where and how performance can be improved. Facts will be given on different fuel types and firing methods, and how modern high-efficiency boiler designs and control systems work.



Following easy-to-implement guidelines and helpful time-saving diagrams, participants will go over strategies to methodically achieve the maximum utilization of fuel and energy to keep operating costs low and equipment performance high.

### Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply an up-to-date knowledge, skills and systematic techniques in boiler operation, inspection, maintenance, safety & water treatment, troubleshooting, performance, optimization and steam system management
- Implement the technology for boiler water treatment including laboratory control of boiler water chemical analysis results
- Pinpoint and minimize energy losses in your boiler plant and improve its performance and efficiency
- Employ systematic techniques in boiler maintenance, inspection, testing, control, operation, tuning, start-up and shutdown and troubleshoot your boiler system in a safe manner and clean environment

### Exclusive Smart Training Kit - H-STK®



*Participants of this course will receive the exclusive “Haward Smart Training Kit” (H-STK®). The H-STK® consists of a comprehensive set of technical content which includes **electronic version** of the course materials conveniently saved in a **Tablet PC**.*

### Who Should Attend

This course provides an overview of all significant aspects and considerations of boiler operation, inspection, maintenance, safety & water treatment technology for utility superintendents, power house supervisors, maintenance engineers, design engineers, corrosion engineers, plant engineers, metallurgists, materials engineers, boiler engineers, supervisors and other technical staff. Further, reliability, mechanical integrity and safety engineers will also benefit from this important course.

### Training Methodology

All our Courses are including **Hands-on Practical Sessions** using equipment, State-of-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

- 30% Lectures
- 20% Practical Workshops & Work Presentations
- 30% Hands-on Practical Exercises & Case Studies
- 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

**Course Certificate(s)**

- (1) Internationally recognized Competency Certificates and Plastic Wallet Cards will be issued to participants who completed a minimum of 80% of the total tuition hours and successfully passed the exam at the end of the course. Certificates are valid for 5 years.

**Recertification is FOC for a Lifetime.**

**Sample of Certificates**

The following are samples of the certificates that will be awarded to course participants: -




**Certified Boiler Operation, Maintenance & Water Treatment Technology**

Certification Number: 74851  
 Certification Date: 15-Nov-2023  
 Expiration Date: 15-Nov-2028

This is to certify that **Waleed Al Habeeb** has successfully met the requirements of the **Certified Boiler Operation, Maintenance & Water Treatment Technology** Program, ME0020.



*J. Castillo*  
 Mr. Jaryl Castillo  
 Academic Director

Haward Technology is accredited by:




**Certified Boiler Operation, Maintenance & Water Treatment Technology**  
 Certification Program

This program is designed to assist companies in identifying professionals who have satisfied the minimum competencies specified in ME0020.

Haward Technology does not warrant or guarantee the performance of any professional certified under this program.

Haward Technology is accredited by:



74851

- (2) Official Transcript of Records will be provided to the successful delegates with the equivalent number of ANSI/IACET accredited Continuing Education Units (CEUs) earned during the course.

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**Haward Technology Middle East**  
Continuing Professional Development (HTME-CPD)

CEUs

## CEU Official Transcript of Records

**TOR Issuance Date:** 15-Nov-23

**HTME No.** 74851

**Participant Name:** Waleed Al Habeeb

Program Ref.	Program Title	Program Date	No. of Contact Hours	CEU's
ME0020	Certified Boiler Operation, Maintenance & Water Treatment Technology	November 11-15, 2023	30	3.0

Total No. of CEU's Earned as of TOR Issuance Date **3.0**

**TRUE COPY**



**Jaryl Castillo**  
Academic Director

Haward Technology has been approved as an Accredited Provider by the International Association for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this approval, Haward Technology has demonstrated that it complies with the ANSI/IACET 1-2018 Standard which is widely recognized as the standard of good practice internationally. As a result of their Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for programs that qualify under the ANSI/IACET 1-2018 Standard.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking Continuing Education Units (CEUs) in accordance with the rules & regulations of the International Association for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology is accredited by












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\* Haward Technology \* CEUs \* Haward Technology \* CEUs \* Haward Technology \* CEUs \* Haward Technology \*

### Certificate Accreditations


Certificates are accredited by the following international accreditation organizations: -

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

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British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council for Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

### Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

### Course Fee

**US\$ 5,500** per Delegate + **VAT**. This rate includes H-STK<sup>®</sup> (Haward Smart Training Kit), buffet lunch, coffee/tea on arrival, morning & afternoon of each day. In addition to the Course Manual, participants will receive an e-book "*Boiler Operator's Guide*", published by McGraw-Hill Professional.

**Course Instructor(s)**

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



**Mr. Karl Thanasis, PEng, MSc, MBA, BSc, is Senior Mechanical & Maintenance Engineer with over 45 years of extensive industrial experience within the Power & Water Utilities and other Energy Sectors. His wide expertise includes District Cooling Plant, District Cooling Plant Operations, HVAC Basics, HVAC&R, KOTZA, Refrigeration, Modern HVAC & Refrigeration Systems Design, Utilization, Operation & Effective Maintenance, Control Valve & Actuators, Fire Safe Valves, Piping & Pipeline, Maintenance, Repair, Shutdown, Turnaround & Outages, Maintenance & Reliability Management, Mechanical Maintenance Planning, Scheduling & Work Control, Advanced Techniques in Maintenance Management, Predictive & Preventive Maintenance, Maintenance & Operation Cost Reduction Techniques, Reliability Centered Maintenance (RCM), Machinery Failure Analysis, Rotating Equipment Reliability Optimization & Continuous Improvement, Material Cataloguing, Mechanical & Rotating Equipment Troubleshooting & Maintenance, Root Cause Analysis & Reliability Improvement, Condition Monitoring, Root Cause Failure Analysis (RCFA), Steam Generation, Steam Turbines, Power Generator Plants, Gas Turbines, Combined Cycle Plants, Boilers, Process Fired Heaters, Air Preheaters, Induced Draft Fans, All Heaters Piping Work, Refractory Casting, Heater Fabrication, Thermal & Fired Heater Design, Heat Exchangers, Heat Transfer, Coolers, Power Plant Performance, Efficiency & Optimization, Storage Tank Design & Fabrication, Thermal Power Plant Management, Boiler & Steam System Management, Pump Operation & Maintenance, Chiller & Chiller Plant Design & Installation, Pressure Vessel, Safety Relief Valve Sizing & Selection, Valve Disassembling & Repair, Pressure Relief Devices (PSV), Hydraulic & Pneumatic Maintenance, Advanced Valve Technology, Pressure Vessel Design & Fabrication, Pumps, Turbo-Generator, Turbine Shaft Alignment, Lubrication, Mechanical Seals, Packing, Blowers, Bearing Installation, Couplings, Clutches and Gears. Further, he is also versed in Wastewater Treatment Technology, Networking System, Water Network Design, Industrial Water Treatment in Refineries & Petrochemical Plants, Piping System, Water Movement, Water Filtering, Mud Pumping, Sludge Treatment and Drying, Aerobic Process of Water Treatment that includes Aeration, Sedimentation and Chlorination Tanks. His strong background also includes Design and Sizing of all Waste Water Treatment Plant Associated Equipment such as Sludge Pumps, Filters, Metering Pumps, Aerators and Sludge Decanters.**

Mr. Thanasis has acquired his thorough and practical experience as the **Project Manager, Plant Manager, Area Manager - Equipment Construction, Construction Superintendent, Project Engineer and Design Engineer.** His duties covered **Plant Preliminary Design, Plant Operation, Write-up of Capital Proposal, Investment Approval, Bid Evaluation, Technical Contract Write-up, Construction and Sub-contractor Follow up, Lab Analysis, Sludge Drying and Management of Sludge Odor and Removal.** He has worked in various companies worldwide in the **USA, Germany, England and Greece.**

Mr. Thanasis is a **Registered Professional Engineer** in the **USA and Greece** and has a **Master's and Bachelor's degree in Mechanical Engineering with Honours** from the **Purdue University and SIU in USA** respectively as well as an **MBA** from the **University of Phoenix in USA.** Further, he is a **Certified Internal Verifier/Trainer/Assessor** by the **Institute of Leadership & Management (ILM)** a **Certified Instructor/Trainer** and has delivered numerous trainings, courses, seminars, workshops and conferences worldwide.

### Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the course for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

#### Day 1

0730 – 0800	Registration & Coffee
0800 – 0815	Welcome & Introduction
0815 – 0830	<b>PRE-TEST</b>
0830 – 0930	<b>Boiler &amp; Boiler Systems</b> Types of Boilers • Configurations & Characteristics of Each Type • Codes & Standards • How to Use Steam Tables • Circulation of Boiler Water
0930 – 0945	Break
0945 – 1100	<b>Boiler &amp; Boiler Systems (cont'd)</b> Combustion • Boiler Fluid Flow Paths • Thermodynamics • Fuel • Air • Feedwater • Steam or Hot Water
1100 – 1215	<b>Burners, Superheaters &amp; Reheaters</b> Gas Burners • Oil Burners • Combination Gas/Oil Burners • Gas & Oil Trains • Waste Heat Recovery
1215 – 1230	Break
1230 – 1420	<b>Burners, Superheaters &amp; Reheaters (cont'd)</b> Superheaters • Reheaters • Attemperators Configuration & Characteristics of each Type • Relevant Metallurgy & Alloy Materials & Creep Factor
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day One

#### Day 2

0730 – 0930	<b>Boiler Instrumentation &amp; Controls</b> Modulating Control System • Fixed Positioning • Parallel Positioning with Operator Trim • Fuel & Air Metering • Oxygen Trim • Feed Water Control
0930 – 0945	Break
0945 – 1100	<b>Boiler Instrumentation &amp; Controls (cont'd)</b> Primary Control Sequence of Operation • Flame Monitoring Devices • Y-S 7800 Control System • Fireeye Flame Monitor • Microprocessor based Burner Management System • Controls & Safety Devices for Automatically Fired Boilers • NFPA-85 Series
1100 – 1215	<b>Boiler Startup &amp; Shutdown</b> Preparation for Startup • The Pre-Startup Walk Through • Filling the Boiler Drum • Establishing Flow through the Boiler • Establishing a Boiler Flame
1215 – 1230	Break
1230 – 1420	<b>Boiler Startup &amp; Shutdown (cont'd)</b> Basic Shutdown Procedures • Reducing Firing Rate • Reducing Steam Flow • Reducing Air & Gas Flow • Maintaining Flow through Superheater
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Two



**Day 3**

0730 – 0930	<b>Boiler Operation &amp; Steam System Management</b> Normal Operation & Steady State Conditions • Maintaining Design Steam Temperature & Pressure • Maintaining Proper Combustion Conditions
0930 – 0945	Break
0945 – 1100	<b>Boiler Operation &amp; Steam System Management (cont'd)</b> Maintaining Proper Feed Water Conditions • Monitoring the Steam/Water Circuit • Safety Valves & Low Water Cutoff Control
1100 – 1215	<b>Safety Valves &amp; Low Water Cutoff Controls</b> Codes & Standards • Set Pressures & Capacity • Control Blowdown Test • Slow Drain Test • Evaporative Test
1215 – 1230	Break
1230 – 1420	<b>Boiler Water Chemistry &amp; Treatment</b> Boiler Feed Water Quality • Mechanical & Chemical Deriation • Boiler Water Chemical Selection & Dozing
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Three

**Day 4**

0730 – 0930	<b>Boiler Water Chemistry &amp; Treatment (cont'd)</b> Steam Purity & Controlling Steam pH • Laboratory Control of Boiler Water Chemical Analysis Results • Sampling Boiler Water & Steam Produced
0930 – 0945	Break
0945 – 1100	<b>Boiler Efficiency &amp; Waste Heat Recovery</b> Heat Exchanger Efficiency • Combustion Efficiency Data Collection • Optimum Oxygen Percentage • Optimum Stack Temperature • Waste Heat Recovery
1100 – 1215	<b>Combustion Analysis &amp; Tuning Procedures</b> Combustion Efficiency Data Collection • Optimum Oxygen Percentage • Optimum Stack Temperature • Tips & Generally Accepted Practices
1215 – 1230	Break
1230 – 1420	<b>Boiler Inspection &amp; Testing</b> Internal Inspection • External Inspection • Operational Inspection • Hydrostatic Pressure Test • Common Inspection Code Violations
1420 – 1430	<b>Recap</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Topics that were Discussed Today & Advise Them of the Topics to be Discussed Tomorrow
1430	Lunch & End of Day Four

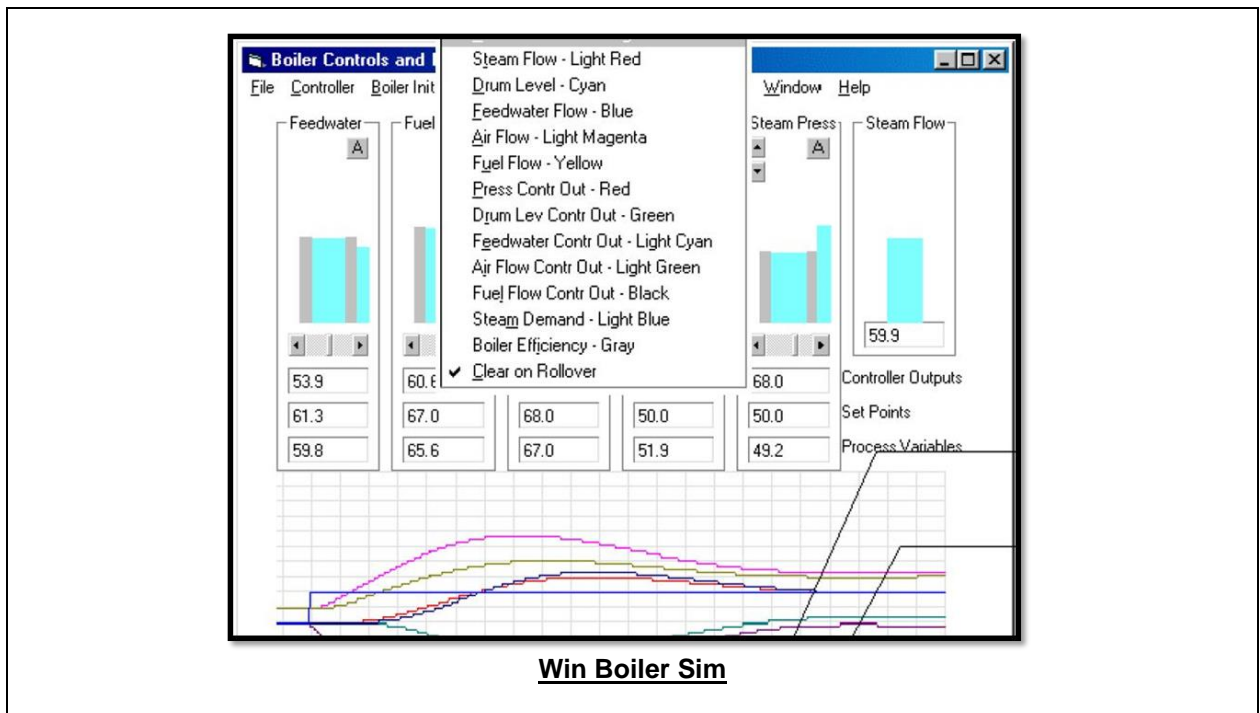


**Day 5**

0730 – 0930	<b>Boiler Maintenance &amp; Protection</b> Waterside Maintenance • Fireside Maintenance • Operating & Safety Control Maintenance • General Maintenance • Daily Maintenance • Weekly Maintenance • Monthly Maintenance • Annual Maintenance • Preventive Maintenance
0930 – 0945	Break
0945 – 1100	<b>Boiler Emissions &amp; Pollution Control</b> Six Criteria Air Pollutants • NOx & SOx • VOCs • Pollution Control Systems
1100 – 1215	<b>Boiler Troubleshooting &amp; Safety</b> Steam Traps • Loss of Boiler Flame • Low & High water • Loss of Boiler Auxiliaries • Boiler leaks
1215 – 1230	Break
1230 – 1300	<b>Boiler Troubleshooting &amp; Safety (cont'd)</b> Boiler Overpressure • Equipment Fires • Foaming • Lockout/Tagout • Confined Spaces • Boiler Accidents – Cause & Effect
1300 – 1315	<b>Course Conclusion</b> Using this Course Overview, the Instructor(s) will Brief Participants about the Course Topics that were Covered During the Course
1315 – 1415	<b>COMPETENCY EXAM</b>
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course

**Simulator (Hands-on Practical Sessions)**

Practical session will be organized during the course for delegates to practice the theory learnt. Delegates will be provided with an opportunity to carryout various exercises using the simulator “Win Boiler Sim”.





**Book(s)**

As part of the course kit, the following e-book will be given to all participants:

	<p><b>Title</b> : Boiler Operator's Guide  <b>ISBN</b> : 978-0070365742  <b>Author</b> : Anthony Kohan  <b>Publisher</b> : McGraw-Hill Professional</p>
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**Course Coordinator**

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